

Balance of State - HMIS Lead Board Report

September 2025

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USER LICENSES BOS

As of 9.18.2025, there were 177 licenses in use by individuals who only enter data for the BoS, and a total of *197.57 licenses in use when we add in users that have access for multiple CoCs.

The CoC currently has several license pools:

- General - 175 licenses
 - 134 currently in use
- CE Only - 35 licenses
 - 22 currently in use
- YHDP – 40 licenses
 - 29 currently in use
- SSVF - 11 licenses
 - 7 currently in use
- PATH - 3 licenses
 - 3 currently in use
- Self-Pay
 - City of Columbia - 2 CE licenses

FY26 HMIS DATA STANDARDS

ICA has been working hard to ensure that all data collection tools, Knowledge Base guides, training materials, and reports are updated to reflect the changes in the soon-to-be-released FY26 HMIS Data Standards, which are supposed to go into effect on October 1, 2025 at the beginning of FY2026. The rollout of the FY26 HMIS Data Standards has been significantly impacted by delays in the release of the FY26 HMIS Data Standards Manual, reporting specifications, and other supporting materials, which are currently in the final approval process. We have been informed by our vendor, Willksy, that within approximately two weeks of the final approval, the HUD Data Lab will complete final formatting and review for 508 compliance before posting documents to the HUD Exchange.

Although we are waiting for updated official guidelines, HUD's current plan is still to launch FY26 data Standards on October 1, 2025, at which point SAGE will only accept APRs and CAPERs in the FY2026 format. Given the delays in releasing final materials, HUD is encouraging data collection as soon as end users are trained for the FY2026 Data Standards, but no later than 90 days after the publication of the Data Standards Manual. In addition, HUD will not assess data quality during this 90-day period or require its recipients to backdate data for clients, which means that any changes in data collection will only apply to clients who enter programs or receive services on or after the release of the final data standards.

While the final materials have not been released, ICA has been given guidance from our vendor, Wellsky, on what changes can be expected, and they are anticipating that they will be able to release updates to HMIS that reflect these changes by October 1st. With that in mind, our current plan is to proceed with updating data collection forms and HMIS assessments to align with the expected changes by October 1st. Updated data collection forms will be available to anyone through our Knowledge Base. The availability of updated forms will be announced to all HMIS end users through an ICA newsletter and can be announced to HMIS Comparable Database users through a CoC email update.

Training over the changes in the data standards, which are minimal, will be provided for HMIS users through the Annual Renewal process described below. The most significant change will include retiring 3.06 Gender and replacing it with 4.21 Sex. This element is distinctly different from the retired Gender element and no mapping will be done as part of the Data Standards Update. However, since HUD is not requiring any back data entry, this data element will only need to be collected for clients with a project start date that is on or after October 1, 2025. To ensure that HMIS comparable databases have been properly updated, ICA will also be conducting a Comparable Database Review within 90 days of the release of the updated standards.

ANNUAL RENEWALS

The Annual Renewal process, which all HMIS-participating agencies and HMIS users are required to complete each year to maintain HMIS access, will begin shortly. There are three required steps which must be completed by the deadline to maintain access to HMIS:

1. Completion of the User Policy and Responsibilities Form by each HMIS user
2. Completion of the Security and Privacy Awareness training by each HMIS user
3. Completion of the Data Standards training by each HMIS user.

All current HMIS users will receive instructions for completing the user portion of the Annual Renewal process in Moodle. In addition to the user responsibilities, the agency's Executive Director/APA Designated Signatory must also re-sign the Agency Partner Agreement (APA) as part of the Annual Renewal. Signatories for HMIS-participating agencies should have already received instructions for completing these agreements via Signwell.

USER FEEDBACK SURVEY

ICA recently conducted a user survey to solicit feedback from Missouri HMIS users and other community stakeholders about the supportive resources we provide, including the [ICA Missouri website](#) and the [Knowledge Base](#). The preliminary data from that feedback survey has been included as a supplementary document and contains feedback from all users across the 6 CoC's that we serve, along with a more detailed breakdown that is specific to the Balance of State. While we will be working over the upcoming months to gather additional information from end users about the services we provide to develop a plan for improvement, the initial feedback was generally positive, with the primary concerns being difficulty in navigating the resources available and a desire for increased training opportunities.

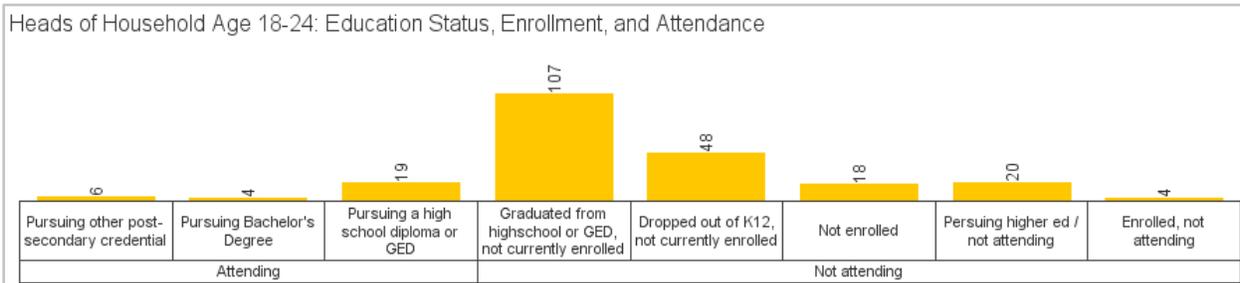
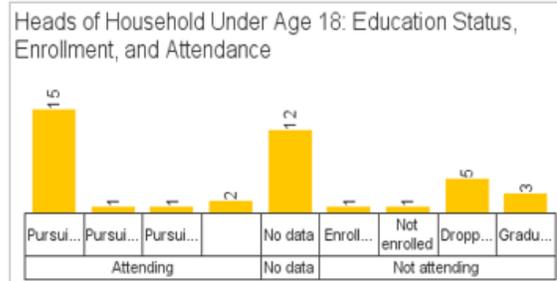
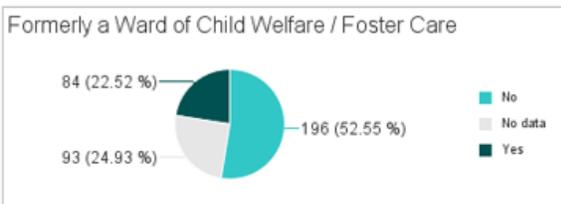
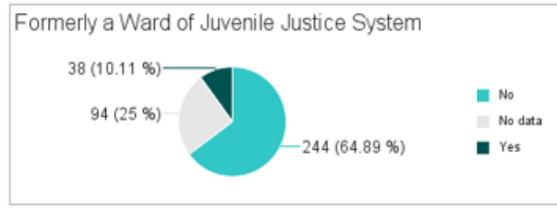
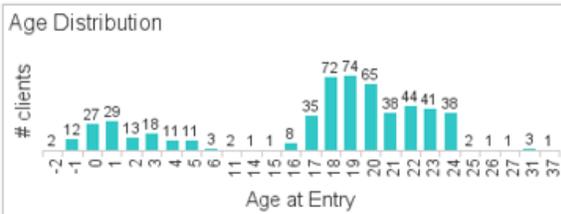
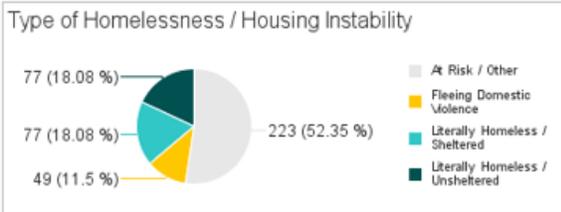
YHDP ALL PROJECTS SUMMARY

Report Start Date 1/1/2025

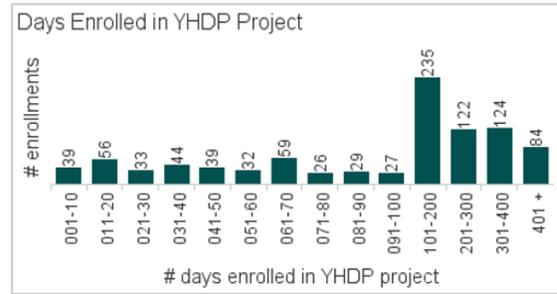
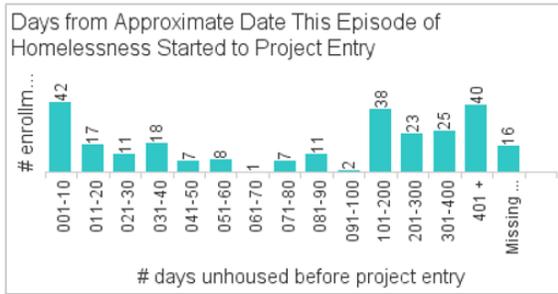
Report End Date 9/1/2025

All clients (current and exited) 526	All households (current and exited) 337	Adults no children 279	People in households with children (adults a... 230	Currently fleeing domestic violence 49	Moved in with Rapid Rehousing 174
Current clients 303	Current households 168	Minor heads of household 39	Children of parenting youth 128	Pregnant 28	Permanent exits 234

CHARACTERISTICS



LENGTH OF TIME



Exit destinations and outcome categories	Other outcomes	Positive outcomes	Unhoused at exit
Client doesn't know	8		
Client prefers not to answer	6		
Data not collected	19		
Deceased	2		
Emergency shelter, including hotel or motel paid for with emergency shelter voucher, Host Home shelter	3	2	3
Foster care home or foster care group home	1		
Hotel or motel paid for without emergency shelter voucher	3	1	
Jail, prison, or juvenile detention facility	10		
Long-term care facility or nursing home	1		
Moved from one HOPWA funded project to HOPWA PH	1		
No exit interview completed	119		
Other	13		
Owned by client, no ongoing housing subsidy		4	
Owned by client, with ongoing housing subsidy		1	
Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)			7
Psychiatric hospital or other psychiatric facility	2		
Rental by client, no ongoing housing subsidy		89	
Rental by client, with ongoing housing subsidy		65	
Residential project or halfway house with no homeless criteria	3		
Safe Haven	3	1	
Staying or living with family, permanent tenure		54	
Staying or living with family, temporary tenure (e.g., room, apartment, or house)	45	4	
Staying or living with friends, permanent tenure		21	
Staying or living with friends, temporary tenure (e.g., room, apartment, or house)	29	3	
Transitional housing for homeless persons (including homeless youth)	26	3	
Total	294	248	10

ICA COORDINATED ENTRY UPDATES

BOS CE DATA QUALITY ASSURANCE PLAN (7-3-25 THRU 9-3-25)

ICA will continue to inform listholders about errors in their regions and will send a comprehensive report to the CE Committee chair to ensure that these key stakeholders are aware of the data quality trends being identified.

- Clients who have not had the ADD/REMOVE Subassessment Completed: 30
- Clients missing VI-SPDAT information: 8
- Clients with missing or outdated Current Living Situation: 74

COORDINATED ENTRY APR - YEAR TO DATE (1-1-2025 THRU 8-31-2025)

The CoC has been awarded several grants that require the submission of a CE-APR, a report that pulls information for all coordinated entry providers in the CoC, regardless of funding source. The CE-APR looks at the number of CE Events and CE Assessments recorded during the reporting period, along with demographic information for those clients. Please see below for a summary of the clients served, broken down by funding source:

Provider	Total Active Households	Total Active Clients
Callaway Cares – CE DV SSO	3	19
Synergy Services – CE DV SSO	1	4
SNOFO Rural Setaside	n/a	n/a
CPSEMO - YHDP	117	166
All Other CE Access Points	1,805	2,934

COORDINATED ENTRY INFLOW/OUTFLOW AUGUST 2025

Inflow/Outflow BoS Report	June 2025	July 2025	August 2025	August 2024
Clients on PL	1901	1932	1855	1793
Additional HH Members	1268	1311	1273	1276
Total Veterans	130	138	140	130
Total Chronic Veterans	30	30	30	22
Total Chronic	520	534	514	469
Total Persons	3169	3243	3128	3,069
Individuals Newly Identified				
Client on PL	218	233	204	279
Additional HH Members	145	210	144	258
Total Persons	363	443	348	537

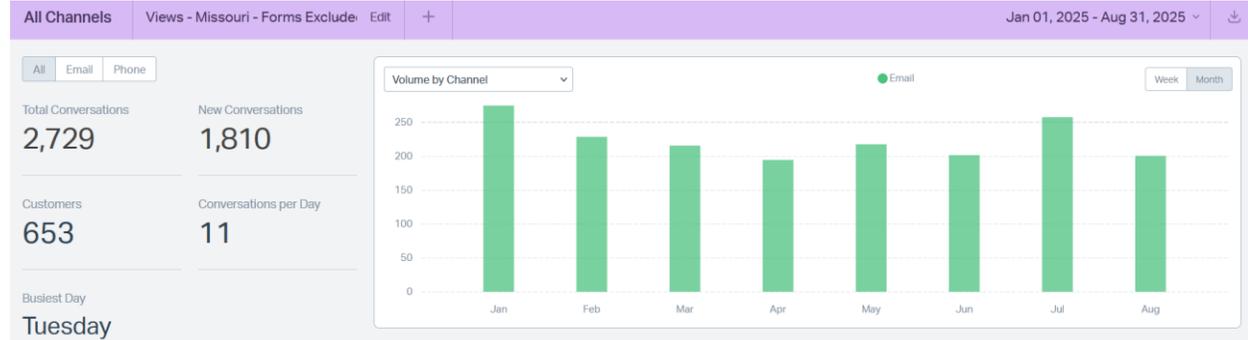
Individuals returning from Permanent Housing within 2 years				
Client on PL	12	16	11	6
Additional HH Members	6	9	0	1
Total Persons	18	25	11	7
Individuals returning from Inactive				
Clients on PL	8	15	22	13
Additional HH Members	2	17	24	5
Total Persons	10	32	46	18
Actively Homeless Persons All Deduplicated				
0-17	11	10	14	14
18-24	282	251	238	182
25-54	1260	1307	1259	1272
55 and up	348	364	343	324
Null (No DOB Entered)	0	0	1	1
Total	1901	1932	1855	1793
All Clients Exiting to Permanent Housing Destination				
Total Clients on the PL	73	94	103	116
Additional HH Members	63	57	82	68
Total Persons	136	151	185	184
Clients Moved to Inactive	184	236	232	123

TRAININGS - YEAR TO DATE (1-1-2025 thru 8-31-2025)

Number of Users Completing Training	Number of Practice Cases Completed
64	87

Please note that we also provided an additional training opportunity available this month that covers System Performance Measure 4: Employment and Income Growth. Measure 4 tracks change in employment income, non-employment income, and total cash income for adults served by CoC-funded SH, TH, RRH, and PSH project with the goal being an increase in the percent of adults who increase their income over time. Of all the System Performance Measures, this measure has historically had the most direct and significant impact on our CoC's NOFO score, which means that accurately recording increases in income has a direct impact on the amount of funding that comes into our CoC each year.

*** HELP DESK - ALL COCS, FORMS EXCLUDED, YEAR TO DATE (1-1-2025 thru 8-31-2025)**



Messages Received	4,171
Status Rating	93% of users have rated the support as "GREAT"
Response Time	77% of all tickets are responded to within 2 hours, with 31% being responded to in less than 15 minutes.

BOS MEETING PARTICIPATION

- Coordinated Entry Committee
- Grants Committee
- HMIS Committee
- Policy and Planning Committee
- PIT Committee
- Victim Services Committee
- Youth Services Committee
- NOFO Workgroup
- YHDP HUD TA Check-Ins
- Regional Meetings throughout the CoC
- MO-606 HUD TA Meetings
- HUD HMIS Lead/System Admin Meetings
- MICH Meeting
- MHDC Bi-Monthly HMIS Lead Meeting