

## Balance of State - HMIS Lead Board Report

July 2025

*Prepared by Leah Woods, ICA*

### USER LICENSES BOS

As of 7.7.2025, there were 168 licenses in use by individuals who only enter data for the BoS, and a total of \*187.73 licenses in use when we add in users that have access for multiple CoCs.

The CoC currently has several license pools:

- General - 175 licenses
  - 128 currently in use
- CE Only - 35 licenses
  - 21 currently in use
- YHDP – 40 licenses
  - 26 currently in use
- SSVF - 11 licenses
  - 8 currently in use
- PATH - 2 licenses
  - 2 currently in use
- Self-Pay
  - City of Columbia - 2 CE licenses

### GENERAL

ICA regrets to inform the board that LaPortia Jones is no longer with our team and that we are once again in the process of recruiting a new YHDP HMIS Coordinator.

### ICA COORDINATED ENTRY UPDATES

#### SNOFO HMIS EXTENSION REQUEST

ICA has received confirmation from HUD that the no-cost extension we requested for the SNOFO HMIS project through June 30, 2027 was approved. We will provide more detailed information at the next board meeting detailing how we committed to supporting the work of the CoC under the Rural Setaside grant, along with updates about how we have been supporting this work in the absence of an operational programmatic SNOFO project.

#### BOS CE DATA QUALITY ASSURANCE PLAN (5-2-25 THRU 7-2-25)

ICA has shifted the timing of the BoS CE Data Quality Assurance Plan to reach out directly to agencies with data quality issues impacting their client's ability to be successfully added to or correctly prioritized on the PL during the first week of the month. This will help ensure that listholders have the most accurate possible lists for the case conferencing, which are largely held during the 2<sup>nd</sup> and 3<sup>rd</sup> weeks of the month, and this will also reduce the need for listholders to act as go-betweens when data quality issues need to be addressed. ICA will continue to inform listholders about errors in their regions and will

send a comprehensive report to the CE Committee chair to ensure that these key stakeholders are aware of the data quality trends being identified.

- Clients who have not had the ADD/REMOVE Subassessment Completed: 74
- Clients missing VI-SPDAT information: 34
- Clients with missing or outdated Current Living Situation: 33

Please note that in the absence of our HMIS CE Coordinator, the number of errors this month was much higher than usual. However, we are hopeful that the minor changes we have implemented this month will ultimately result in a significantly reduced number of data quality issues in the future.

**COORDINATED ENTRY APR - YEAR TO DATE (1-1-2025 THRU 6-30-2025)**

The CoC has been awarded several grants that require the submission of a CE-APR, a report that pulls information for all coordinated entry providers in the CoC, regardless of funding source. The CE-APR looks at the number of CE Events and CE Assessments recorded during the reporting period, along with demographic information for those clients. Please see below for a summary of the clients served, broken down by funding source:

Provider	Total Active Households	Total Active Clients
Callaway Cares – CE DV SSO	3	11
Synergy Services – CE DV SSO	1	4
SNOFO Rural Setaside	n/a	n/a
CPSEMO - YHDP	88	132
All Other CE Access Points	1,352	2,162

COORDINATED ENTRY INFLOW/OUTFLOW JUNE 2025

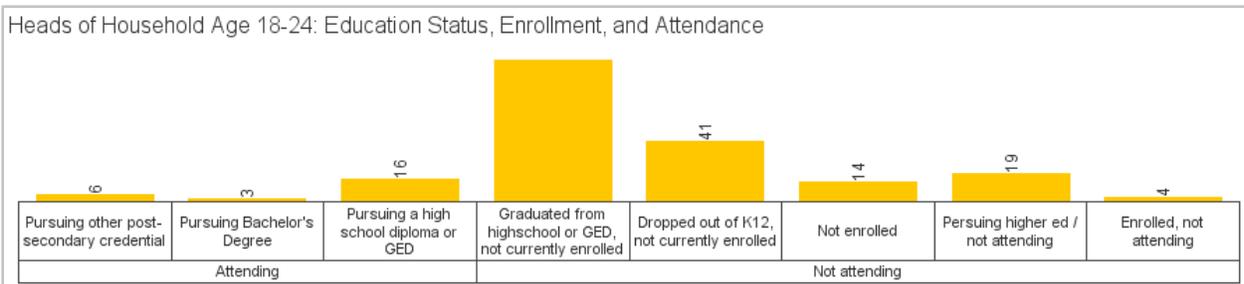
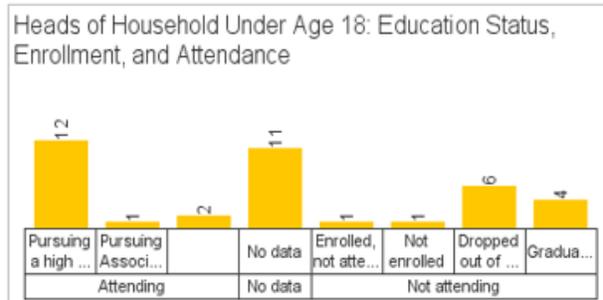
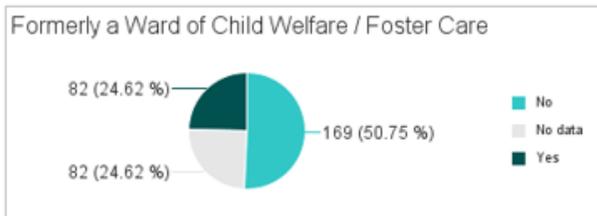
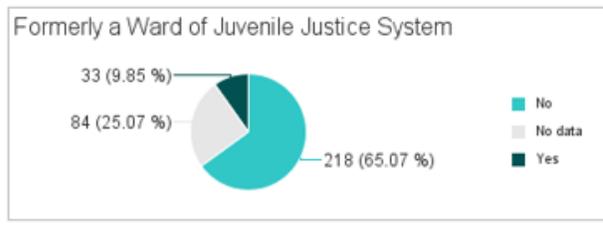
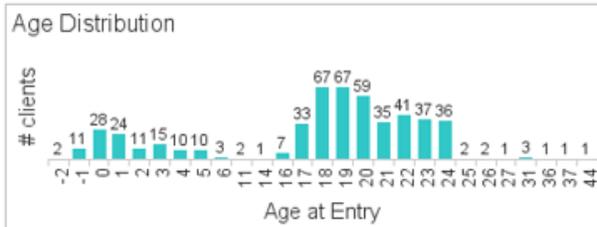
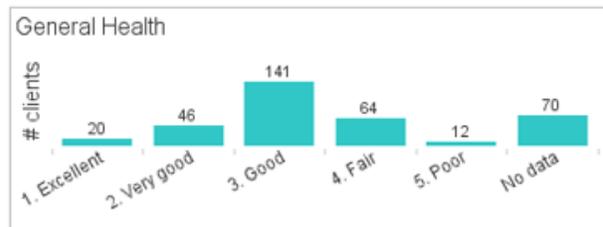
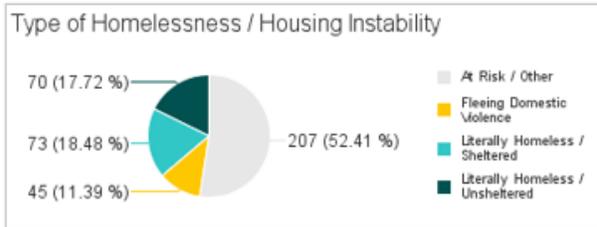
Inflow/Outflow BoS Report	April 2025	May 2025	June 2025	June 2024
<b>Clients on PL</b>	1851	1855	1901	1826
Additional HH Members	1232	1249	1268	1297
Total Veterans	113	114	130	124
Total Chronic Veterans	26	31	30	22
Total Chronic	497	513	520	480
Total Persons	3083	3104	3169	3123
<b>Individuals Newly Identified</b>				
Client on PL	210	218	218	235
Additional HH Members	172	180	145	217
Total Persons	382	398	363	452
<b>Individuals returning from Permanent Housing within 2 years</b>				
Client on PL	13	12	12	14
Additional HH Members	2	6	6	15
Total Persons	15	18	18	29
<b>Individuals returning from Inactive</b>				
Clients on PL	31	26	8	17
Additional HH Members	16	25	2	9
Total Persons	47	51	10	26
<b>Actively Homeless Persons All Deduplicated</b>				
0-17	13	14	11	10
18-24	278	267	282	177
25-54	1237	1243	1260	1304
55 and up	323	330	348	334
Null (No DOB Entered)	0	1	0	1
Total	1851	1855	1901	1826
<b>All Clients Exiting to Permanent Housing Destination</b>				
Total Clients on the PL	104	77	73	113
Additional HH Members	74	48	63	93
Total Persons	178	125	136	206
<b>Clients Moved to Inactive</b>	461	193	184	182

YHDP ALL PROJECTS SUMMARY

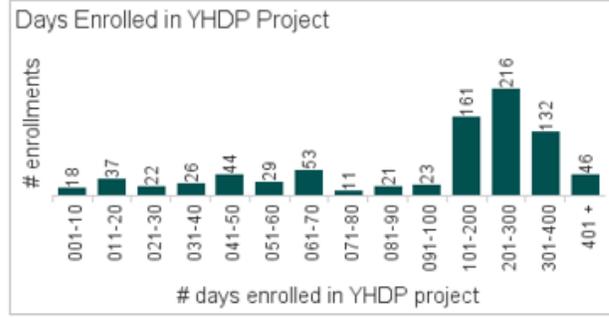
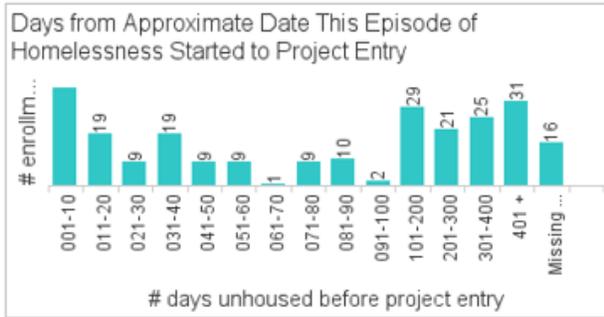
Report Start Date 1/1/2025  
Report End Date 7/1/2025

All clients (current and exited) <b>487</b>	All households (current and exited) <b>313</b>	Adults no children <b>253</b>	People in households with children (adults a...) <b>215</b>	Currently fleeing domestic violence <b>45</b>	Moved in with Rapid Rehousing <b>170</b>
Current clients <b>364</b>	Current households <b>209</b>	Minor heads of household <b>37</b>	Children of parenting youth <b>115</b>	Pregnant <b>29</b>	Permanent exits <b>142</b>

CHARACTERISTICS



LENGTH OF TIME



<u>Exit destinations and outcome categories</u>	Current enrollment	Other outcomes	Positive outcomes	Unhoused at exit
Client prefers not to answer		4		
Data not collected		20		
Deceased		2		
Emergency shelter, including hotel or motel paid for with emergency shelter voucher, Host Home shelter		3	2	1
Foster care home or foster care group home		1		
Hotel or motel paid for without emergency shelter voucher		3		
Jail, prison, or juvenile detention facility		7		
Long-term care facility or nursing home		1		
No exit interview completed		73		
Other		8		
Owned by client, no ongoing housing subsidy			3	
Owned by client, with ongoing housing subsidy			1	
Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)				1
Psychiatric hospital or other psychiatric facility		2		
Rental by client, no ongoing housing subsidy			43	
Rental by client, with ongoing housing subsidy			45	
Residential project or halfway house with no homeless criteria		3		
Safe Haven		2		
Staying or living with family, permanent tenure			34	
Staying or living with family, temporary tenure (e.g., room, apartment, or house)		23	4	
Staying or living with friends, permanent tenure			16	
Staying or living with friends, temporary tenure (e.g., room, apartment, or house)		19	1	
Transitional housing for homeless persons (including homeless youth)		7	1	
<b>Total</b>	499	178	150	2

## TRAININGS - YEAR TO DATE (1-1-2025 thru 6-30-2025)

Number of Users Completing Training	Number of Practice Cases Completed
53	66

## \*HELP DESK - ALL COCS, FORMS EXCLUDED, YEAR TO DATE (1-1-2025 thru 6-30-2025)



<b>Messages Received</b>	2,937
<b>Status Rating</b>	93% of users have rated the support as "GREAT"
<b>Response Time</b>	77% of all tickets are responded to within 2 hours, with 33% being responded to in less than 15 minutes.

## BOS MEETING PARTICIPATION

- Coordinated Entry Committee
- Grants Committee
- HMIS Committee
- Performance Committee
- Policy and Planning Committee
- PIT Committee
- Victim Services Committee
- Youth Services Committee
- NOFO Workgroup
- YHDP HUD TA Check-Ins
- Regional Meetings throughout the CoC
- MO-606 HUD TA Meetings
- HUD HMIS Lead/System Admin Meetings
- MICH Meeting – Chair
- MHDC Bi-Monthly HMIS Lead Meeting