

Balance of State - HMIS Lead Board Report

June 2025

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USER LICENSES BOS

As of 6.16.2025, there were 166 licenses in use by individuals who only enter data for the BoS, and a total of *185.73 licenses in use when we add in users that have access for multiple CoCs.

The CoC currently has several license pools:

- General - 175 licenses
 - 140 currently in use
- CE Only - 35 licenses
 - 23 currently in use
- YHDP – 40 licenses
 - 26 currently in use

GENERAL

STAFFING

ICA is very pleased to welcome LaPortia Jones as our new YHDP HMIS Coordinator! Our previous coordinator, Jennifer Davis, will now transition to full time System Administrator support in Regions 2, 3 and 5. We are also very excited to welcome our CE HMIS Coordinator, Belle Delacruz-Lysell, back from parental leave on 6/26!

USER FEEDBACK PLAN

ICA has developed a plan to collect comprehensive feedback from HMIS users over the next six months. This will include three separate pushes to gather survey information about where we are doing well and where we can improve in the following areas:

- Knowledge Base and Help Desk (July)
- Technical Assistance Assessments (September/October)
- Implementation of Data Standards Changes (November/December)

We will bring feedback from each of these surveys back to the board for further conversation and consideration throughout the year.

DATA COLLECTION

In response to Executive Order 14151, "Ending Radical and Wasteful Government DEI Programs and Preferencing, HUD has made the "3.06 Gender" and the "R3 Sexual Orientation" data element optional and will no longer include this information in required Continuum of Care (CoC) annual reports. HUD recommends that all CoCs discontinue collecting this information. However, the CoC has the option to continue collecting this if the data collected will be useful. ICA is working with all 6 Missouri CoC's in our implementation to determine whether to continue to collect these data elements, and we would like to request guidance from the board about where these discussions should occur.

FEDERAL REPORTS

POINT IN TIME (PIT) AND HOUSING INVENTORY COUNT (HIC)

The Point in Time Count is a census of all those who are experiencing homelessness on a single night within the last 10 days of January, and the Housing Inventory Count provides an estimate of all of the beds available to serve those who are experiencing homelessness on that same night. This year's count occurred on Wednesday, January 22nd, and all PIT and HIC information was submitted in HDX 2.0 ahead of the submission deadline on Friday, June 13, 2025 at 7 pm CST.

We will be working on presentations in the coming weeks to summarize the information submitted at both the CoC and regional level, along with any notable trends. In the meantime, there is a publicly available [dashboard](#) on our website provides CoC-level data, and I have included key overview information for each count below:

Housing Inventory Count (including ES, TH, SH, RRH, OPH, and PSH projects)

CoC Name	CoC Code	Year	HIC Date	Total Organizations	Total Projects	Total Beds	Total PIT Count	Total Utilization Rate (%)
Missouri Balance of State CoC	MO-606	2024	January 23, 2024	90	163	3,655	2,874	79
Missouri Balance of State CoC	MO-606	2025	January 22, 2025	101	169	3,606	2,934	81

Point in Time Count

CoC Name	CoC Code	Year	PIT Date	Sheltered ES Total Persons	Sheltered TH Total Persons	Sheltered SH Total Persons	Unsheltered Total Persons	Total Persons
Missouri Balance of State CoC	MO-606	2024	January 23, 2024	829	199	8	875	1911
Missouri Balance of State CoC	MO-606	2025	January 22, 2025	929	268	7	808	2012

ICA COORDINATED ENTRY UPDATES

SNOFO HMIS EXTENSION REQUESTSNOFO HMIS EXTENSION REQUEST

On May 7, 2025, ICA joined the regularly scheduled Monthly MO BoS HUD TA call at 3:00 PM CT. During the call, Sandy asked Gwen for guidance on ICA's SNOFO grant, indicating that she was aware HUD had denied the CoC the ability to transfer their grant and expressing uncertainty about ICA's next steps with our HMIS SNOFO grant. Sandy explained that we had executed our contract for the period of November 1, 2023, through September 30, 2024, aligning with CPSEMO's anticipated programmatic contract start date of January 1, 2024. This early start was intended to allow ICA to have the lead time needed to recruit staff to support program activities from day one. However, due to the long delay in the decision regarding the CoC transfer request, the HMIS grant and the CoC grant are no longer in sync.

Concerned that we may need to support the CoC grant beyond the terms of our own HMIS contract, Sandy asked Gwen if she knew whether there would be an extension to the programmatic grant period. Gwen was unsure but offered to follow up with the appropriate HUD staff to determine what an HMIS extension might look like in the event of a programmatic extension. ICA was then invited to a meeting on May 12, 2025, which was attended by several HUD representatives and Gwen Beebe, where Sandy inquired about the possibility of an extension for the SNOFO programmatic grant. She expressed ICA's

desire to ensure HMIS services throughout the life of the programmatic contract, along with our concern about a potential misalignment of contract periods, and she offered to examine spenddown and identify ways to stretch expenses and extend our contract. We were asked to review our budget and to be prepared to request either a no-cost extension or to identify any associated costs. In consultation with our grants manager, we determined that ICA could extend our contract through June 30, 2027 at no additional cost.

Subsequently, CPSEMO informed us that they planned to request an extension and wanted to ensure alignment with ICA’s contract dates. We confirmed that ICA could support a no-cost extension through June 30, 2027, and CPSEMO agreed to align with that date. After receiving confirmation of their extension request on June 16, ICA submitted an extension request for the HMIS grant, which is still under consideration. In the process of coordinating extension dates, CPSEMO also consulted with ICA regarding new reporting requirements in their sub-contracts, and we met with Melissa to review those requirements and provided feedback on HMIS capabilities to support agency-level reporting for compliance. As the HMIS Lead, we have a requirement to support the recipient of these SNOFO funds, and we will work to be responsive to the needs of the project as they evolve over time.

COORDINATED ENTRY APR - YEAR TO DATE (1-1-2025 THRU 5-31-2025)

The CoC has been awarded several grants that require the submission of a CE-APR, a report that pulls information for all coordinated entry providers in the CoC, regardless of funding source. The CE-APR looks at the number of CE Events and CE Assessments recorded during the reporting period, along with demographic information for those clients. Please see below for a summary of the clients served, broken down by funding source:

Provider	Total Active Households	Total Active Clients
Callaway Cares – CE DV SSO	3	9
Synergy Services – CE DV SSO	1	4
SNOFO Rural Setaside	n/a	n/a
CPSEMO - YHDP	73	113
All Other CE Access Points	1,128	1,831

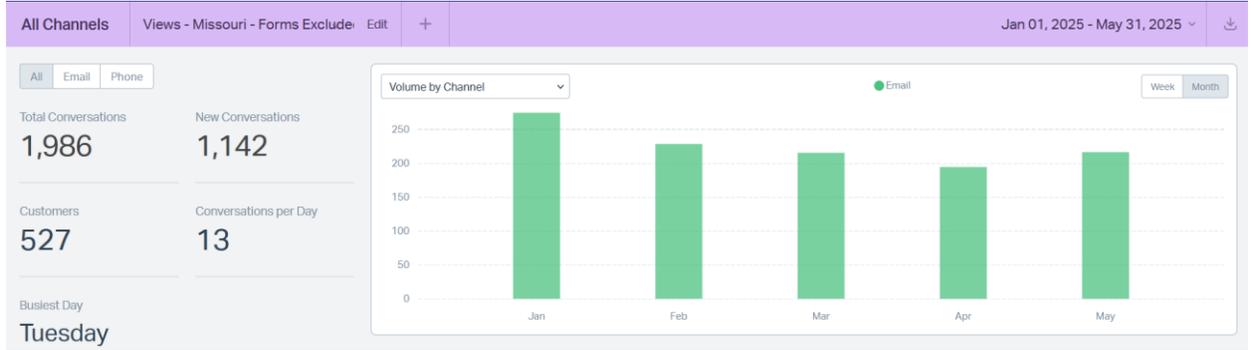
COORDINATED ENTRY INFLOW/OUTFLOW MAY 2025

Inflow/Outflow BoS Report	Mar 2025	April 2025	May 2025	May 2024
Clients on PL	1777	1851	1855	1717
Additional HH Members	1143	1232	1249	1185
Total Veterans	103	113	114	119
Total Chronic Veterans	28	26	31	23
Total Chronic	503	497	513	472
Total Persons	2920	3083	3104	2902
Individuals Newly Identified				
Client on PL	212	210	218	241
Additional HH Members	168	172	180	172
Total Persons	380	382	398	413
Individuals returning from Permanent Housing within 2 years				
Client on PL	11	13	12	8
Additional HH Members	1	2	6	2
Total Persons	12	15	18	10
Individuals returning from Inactive				
Clients on PL	21	31	26	26
Additional HH Members	7	16	25	8
Total Persons	28	47	51	34
Actively Homeless Persons All Deduplicated				
0-17	18	13	14	6
18-24	268	278	267	161
25-54	1178	1237	1243	1232
55 and up	313	323	330	317
Null (No DOB Entered)	0	0	1	1
Total	1777	1851	1855	1717
All Clients Exiting to Permanent Housing Destination				
Total Clients on the PL	60	104	77	71
Additional HH Members	17	74	48	60
Total Persons	77	178	125	131
Clients Moved to Inactive	207	461	193	108

TRAININGS - YEAR TO DATE (1-1-2025 thru 5-31-2025)

Type of Training	Totals Users Completing Training
Security & Privacy	35
Data Standards	35
Practice Cases	51

*HELP DESK - ALL COCS, FORMS EXCLUDED, YEAR TO DATE (1-1-2025 thru 5-31-2025)



Messages Received	2,546
Status Rating	92% of users have rated the support as "GREAT"
Response Time	77% of all tickets are responded to within 2 hours, with 31% being responded to in less than 15 minutes.

BOS MEETING PARTICIPATION

- Coordinated Entry Committee
- Grants Committee
- HMIS Committee
- Performance Committee
- Policy and Planning Committee
- PIT Committee
- Victim Services Committee
- Youth Services Committee
- NOFO Workgroup
- YHDP HUD TA Check-Ins
- Regional Meetings throughout the CoC
- MO-606 HUD TA Meetings
- HUD HMIS Lead/System Admin Meetings
- MICH Meeting – Chair
- MHDC Bi-Monthly HMIS Lead Meeting

YHDP

YHDP HMIS EXTENSION REQUEST

ICA staff have been asked to meet on a quarterly basis with Jeanine Beasley, with HUD's Office of Community Planning and Development, to ensure that we are on track with spending down the YHDP

HMIS grant and to report on the work that we are doing in the community to support YHDP projects and to help further the goals outlined in the Coordinated Community Plan. During the most recent meeting in April, ICA was identified as a Slow Spender by HUD because we were behind schedule on our drawdowns. The primary factor contributing to the slower spending has been challenges in filling the HMIS YHDP Coordinator position, along with turnover in that role. During the initial phase of the contract, the position remained vacant for approximately two months, and a similar vacancy occurred later, which impacted the pace of expenditures.

In conversation with Jeanine, we determined that it would be appropriate to request a two-month extension through December 31, 2025, to facilitate full fund utilization while still ensuring that we stayed within the same renewal cycle. We received word from Jeanine Beasley on 6/17 that the extension amendment had moved forward and that she was hoping to get a signature within the next week.

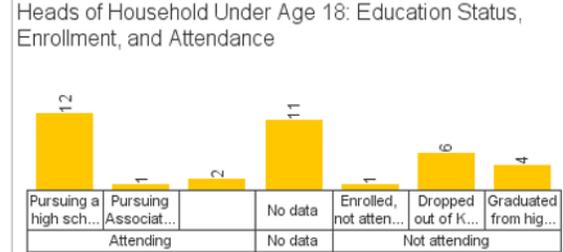
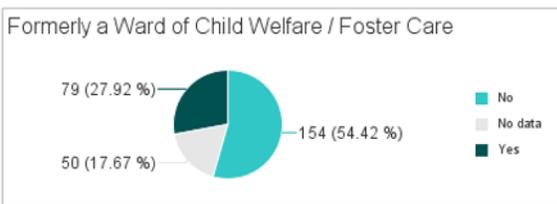
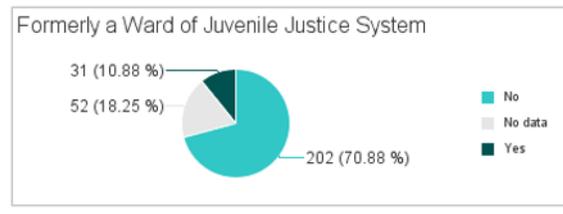
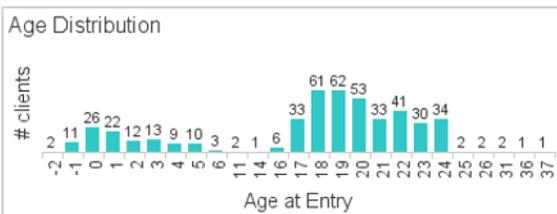
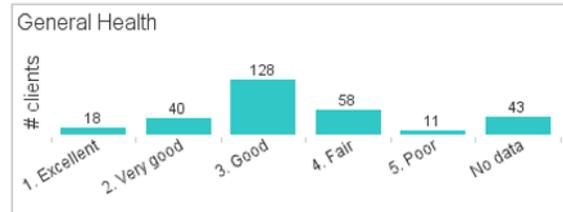
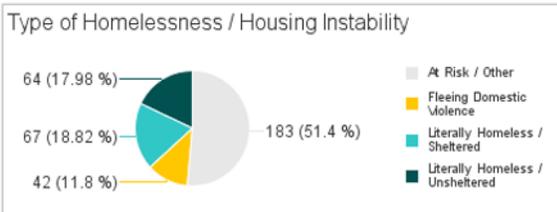
YHDP MO BOS YHDP SUMMARY (1-1-2025 THRU 5-31-2025)

YHDP ALL PROJECTS SUMMARY

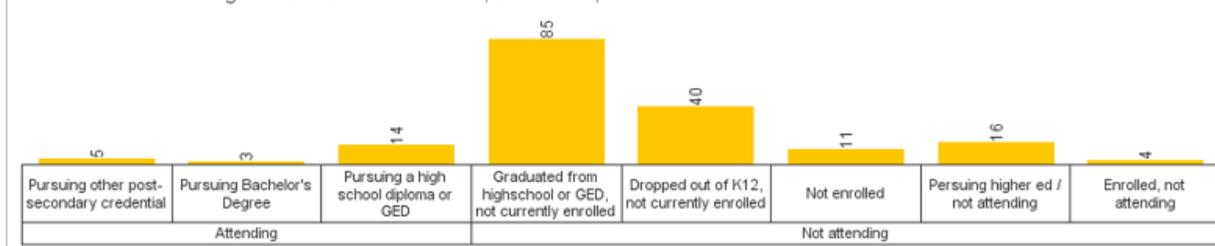
Report Start Date: 1/1/2025
Report End Date: 6/1/2025

All clients (current and exited)	All households (current and exited)	Adults no children	People in households with children (adults a...)	Currently fleeing domestic violence	Moved in with Rapid Rehousing
450	285	224	202	42	159
Current clients	Current households	Minor heads of household	Children of parenting youth	Pregnant	Permanent exits
373	219	37	106	26	110

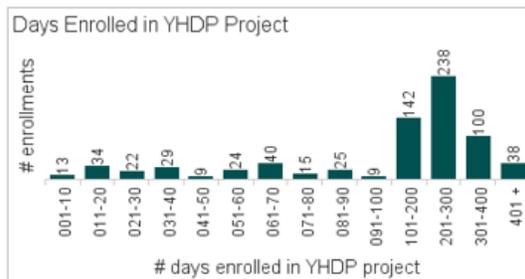
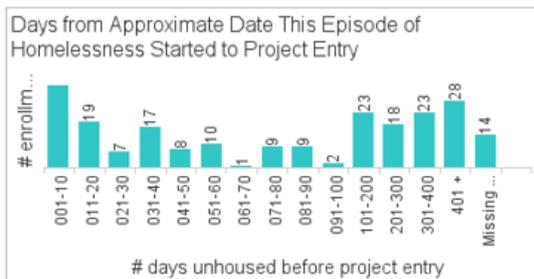
CHARACTERISTICS



Heads of Household Age 18-24: Education Status, Enrollment, and Attendance



LENGTH OF TIME



Exit destinations and outcome categories

	Current enrollment	Other outcomes	Positive outcomes	Unhoused at exit
Client prefers not to answer		4		
Data not collected		18		
Deceased		2		
Emergency shelter, including hotel or motel paid for with emergency shelter voucher, Host Home shelter		3	2	2
Jail, prison, or juvenile detention facility		4		
Long-term care facility or nursing home		1		
No exit interview completed		73		
Other		8		
Owned by client, with ongoing housing subsidy			1	
Place not meant for habitation				1
Psychiatric hospital or other psychiatric facility		2		
Rental by client, no ongoing housing subsidy			36	
Rental by client, with ongoing housing subsidy			41	
Residential project or halfway house with no homeless criteria		4		
Safe Haven		1		
Staying or living with family, permanent tenure			23	
Staying or living with family, temporary tenure		14		
Staying or living with friends, permanent tenure			9	
Staying or living with friends, temporary tenure		11		
Transitional housing for homeless persons (including homeless youth)		4	1	
	473			