

## **Balance of State - HMIS Lead Board Report**

February 2025

*Prepared by Leah Woods, ICA*

### USER LICENSES BOS

As of 2.3.2025, there were 166 licenses in use by individuals who only enter data for the BoS, and a total of \*187.57 licenses in use when we add in users that have access for multiple CoCs.

The CoC currently has several license pools:

- General - 175 licenses
  - 147 currently in use
- CE Only - 35 licenses
  - 23 currently in use
- YHDP – 40 licenses
  - 17 currently in use

### FEDERAL REPORTS

ICA is currently in the midst of our busiest season as we work with agencies to help ensure the successful submission of federal reports. These reports are used in funding decisions as well as local and national planning efforts, and it will be essential for HMIS-participating agencies to work with their System Administrators to ensure that the CoC's data is complete and accurate.

### SYSTEM PERFORMANCE MEASURES (SPM)

Our performance on the System Performance Measures has a major impact on our CoC's score on the NOFO, so it is essential that the data is accurate. While we are required to submit FY24 data this year, the CoC will need to vote on whether to resubmit data from FY23. ICA generally supports resubmitting FY23 data because there has been more time for data quality cleanup, so the information in the reports is more accurate overall, and because there are often small changes in the reporting specifications from year to year, and resubmitting allows for a more direct comparison of the data from one year to the next.

Originally, the SPM portal in HDX 2.0 was planned to open on 2/3 and close on 3/5 at 7PM CST; however, due to changes in staffing at HUD, the deadline for submission has been temporarily suspended. However, ICA will present the current data for FY24 to the Board at this meeting, along with what was submitted for FY23 and what would be resubmitted for FY23, so that the Board can vote on whether to resubmit this data.

### POINT IN TIME (PIT) AND HOUSING INVENTORY COUNT (HIC)

The Point in Time Count is a census of all those who are experiencing homelessness on a single night within the last 10 days of January, and the Housing Inventory Count provides an estimate of all of the beds available to serve those who are experiencing homelessness on that same night. This year's count occurred on Wednesday, January 22<sup>nd</sup>. ICA is currently in the process of working directly with all agencies included in the Sheltered PIT to collect and verify the required information. These will continue

throughout February before we turn to reviewing the aggregate data in March in preparation for submission in HDX 2.0 in April.

In addition, we support the CoC's Unsheltered Count by assisting with the de-duplication of client information submitted to the Formstack portal we maintain for the CoC, and by compiling the Unsheltered PIT data required for submission in HDX 2.0. The Unsheltered PIT data has already been aggregated for this year, and regional breakdowns have been provided to the leadership of the PIT Committee and are available upon request by emailing the Help Desk at [mohmis@icalliances.org](mailto:mohmis@icalliances.org).

## YHDP

### PROJECT SETUP UPDATES

ICA was notified on 1/27 of an upcoming transition in the management of the YHDP Coordinated Entry (CE) project. Effective March 1, 2025, CPSEMO, as the YHDP grantee, will assume direct management of the CE project, transitioning oversight from Foster Adopt Connect (FAC). In addition, CPSEMO has notified us that Navigation SSO project previously operated exclusively by FAC will be modified such that Love Columbia, Project 360 and CPSEMO will all begin providing Navigator services in addition to FAC effective March 28<sup>th</sup>. ICA is collaborating with CPSEMO and all subrecipient agencies to help ensure a smooth transition, by updating HMIS project setup and providing technical assistance for end users, including data entry guidance for project transfers.

### YHDP HMIS APR

The YHDP HMIS APR for the 10/1/23 - 11/1/24 reporting period was due on 1/29/25. This report involves answering a series of specific narrative questions about the activities conducted using the YHDP HMIS dedicated grant, which I have provided in an appendix at the end of the report.

### HUD QUARTERLY REPORT

ICA staff have been asked to meet on a quarterly basis with Jeanine Beasley, with HUD's Office of Community Planning and Development, to ensure that we are on track with spending down the YHDP HMIS grant and to report on the work that we are doing in the community to support YHDP projects and to help further the goals outlined in the Coordinated Community Plan. For the meeting on 2/14/25, we prepared a written report outlining our process for planning and implementing these projects as the HMIS Lead, discussing where we are currently at in the process of training and supporting users, identifying our goals for the future, and reviewing the lessons that we have learned that may help set other communities up for success as they launch their YHDP projects in HMIS. The *YHDP Quarterly HMIS Lead Report* has been included as an appendix at the end of the report.

## ICA COORDINATED ENTRY UPDATES

### NON-HMIS PRIORITIZATION LIST

At the September Coordinated Entry Committee, a motion was made to transition the non-HMIS Prioritization List from back to an Excel spreadsheet as of January 1, pending the development of the policy/process/training needed to facilitate the transition. Although the CoC bears the ultimate responsibility for ensuring that a non-HMIS prioritization process is in place, ICA agreed to support this

transition by providing an Excel template. In the absence of a Lead Agency, our HMIS CE Coordinator went the extra mile to prepare a fillable Excel spreadsheet, with ability to select answers from a drop-down, along with written resources with instructions for its use. Belle is also prepared to provide training for Non-HMIS Listholders on how to enter data into the spreadsheet and training for HMIS listholder on how to merge the new non-HMIS PL with the HMIS PL.

While these tools are ready and available, the ability to implement the new process is still pending some decisions about implementation by the Victim Services Committee, which has been delayed in part by the need to cancel several committee meetings over the last few months. However, we look forward to assisting with the rollout of the new tool once those final decisions are made.

**BOS CE DATA QUALITY ASSURANCE PLAN (12-31-24 THRU 2-13-25)**

ICA reaches out to regional list holders on or before the 3rd Monday of the month with a list of clients in their region who have data quality issues impacting their ability to be successfully added to or correctly prioritized on the PL:

- Clients who have not had the ADD/REMOVE Subassessment Completed: 29
- Clients missing VI-SPDAT information: 13
- Clients with missing or outdated Current Living Situation: 99

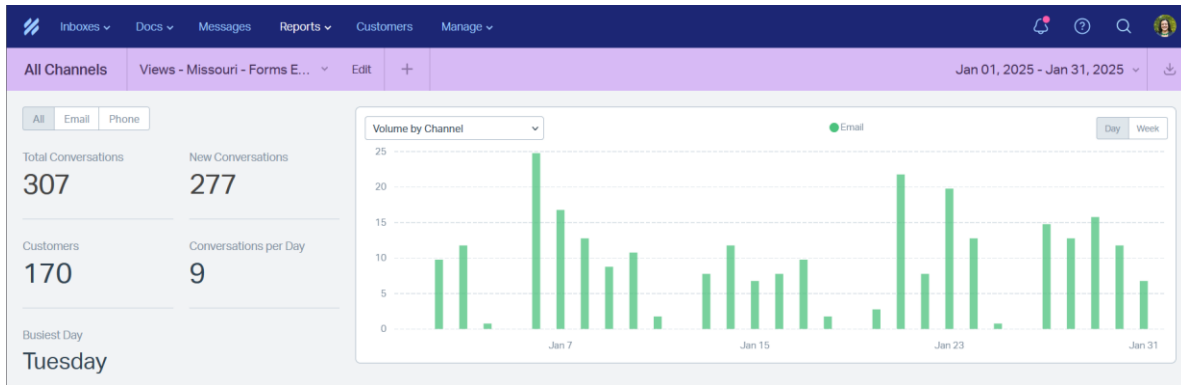
Our HMIS CE Coordinator has also begun identifying patterns with regard to these errors, and it seems that there are a handful of individuals who are contributing to the bulk of the errors on the PL. Belle has scheduled one-on-one meetings with these individuals to provide support and training to correct these errors and to prevent additional errors in the future, and we will report out on our progress.

**COORDINATED ENTRY APR - YEAR TO DATE (1-1-2025 THRU 1-31-2025)**

The CoC has been awarded several grants that require the submission of a CE-APR, a report that pulls information for all coordinated entry providers in the CoC, regardless of funding source. The CE-APR looks at the number of CE Events and CE Assessments recorded during the reporting period, along with demographic information for those clients. Please see below for a summary of the clients served, broken down by funding source:

Provider	Total Active Households	Total Active Clients
Callaway Cares – CE DV SSO	0	0
Synergy Services – CE DV SSO	0	0
Metro Lutheran Ministries – Rural Setaside	n/a	n/a
Foster Adopt Connect- YHDP	12	14
All Other CE Access Points	222	354

**\* HELP DESK - ALL COCS, FORMS EXCLUDED, YEAR TO DATE (1-1-2025 thru 1-31-2025)**



<b>Messages Received</b>	614
<b>Status Rating</b>	100% of users have rated the support as "GREAT"
<b>Response Time</b>	66% of all tickets are responded to within 2 hours, with 31% being responded to in less than 15 minutes.

**TRAININGS - YEAR TO DATE (1-1-2025 thru 1-31-2025)**

Type of Training	Totals Users Completing Training
Security & Privacy	3
Data Standards	3
Practice Cases	3

**BOS MEETING PARTICIPATION**

- Coordinated Entry Committee
- Grants Committee
- HMIS Committee
- Performance Committee
- Policy and Planning Committee
- PIT Committee
- Victim Services Committee
- Youth Services Committee
- Governance Workgroup
- NOFO Workgroup
- Bos CoC Transition Team
- YHDP Round 6 HMIS & Data TA Workgroup
- YHDP TA Bi-weekly Check-In
- Regional Meetings throughout the CoC
- MO-606 HUD TA Meeting
- HMIS Lead/System Admin Meeting-via webinar
- MICH Meeting – Chair
- MHDC Bi-Monthly HMIS Lead Meeting

COORDINATED ENTRY INFLOW/OUTFLOW JANUARY 2025

Inflow/Outflow BoS Report	Oct 2024	Dec 2024	Jan 2025	Jan 2024
<b>Clients on PL</b>	1941	1874	1899	1741
Additional HH Members	1402	1207	1237	1257
Total Veterans	131	128	130	113
Total Chronic Veterans	25	34	32	31
Total Chronic	504	524	533	483
Total Persons	3343	3081	3136	2998
<b>Individuals Newly Identified</b>				
Client on PL	234	183	209	219
Additional HH Members	196	94	154	158
Total Persons	430	277	363	377
<b>Individuals returning from Permanent Housing within 2 years</b>				
Client on PL	14	13	11	8
Additional HH Members	10	5	2	5
Total Persons	24	18	13	13
<b>Individuals returning from Inactive</b>				
Clients on PL	20	7	21	18
Additional HH Members	8	5	13	12
Total Persons	28	12	34	30
<b>Actively Homeless Persons All Deduplicated</b>				
0-17	21	14	17	10
18-24	224	240	245	157
25-54	1336	1272	1284	1253
55 and up	360	348	353	320
Null (No DOB Entered)	0	0	0	1
Total	1941	1874	1899	1741
<b>All Clients Exiting to Permanent Housing Destination</b>				
Total Clients on the PL	92	84	87	84
Additional HH Members	57	50	60	58
Total Persons	149	134	147	142
<b>Clients Moved to Inactive</b>	306	266	243	106

## APPENDIX A - YHDP APR NARRATIVES

*The YHDP HMIS APR does not require a CSV upload. Instead, the report is a series of specific narrative questions about the activities conducted using the YHDP HMIS dedicated grant to be answered in 2500 characters or less. Be sure that the responses are specific to the YHDP use of HMIS. The questions are:*

- **What did you propose to do?**

The HMIS Project is charged with the responsibility to ensure the CoC's HMIS meets all regulatory requirements as outlined by HUD and federal partner regulations. The core function of the HMIS Project is to provide technical assistance and data entry training for end users, along with data reporting and analysis at agency, regional, and CoC levels. Participation in HMIS is a requirement of all YHDP funded projects for grant compliance and for project performance evaluation, and ICA proposed using these grant funds to support the implementation of HMIS for the YHDP grant. This included the development of YHDP-specific assessments, the provision of HMIS onboarding and training for all agencies and projects receiving YHDP funding, and the creation of custom reports to monitor data quality and system performance. Specifically, the ICA HMIS YHDP project committed to:

- Contacting all YHDP funded projects for HMIS enrollment and orientation within the first 30 days of their contract start.
- Initiating training for all identified YHDP end users within the first 30 days of notification to ICA.
- Completing required project setup to ensure that all YHDP related questions can be collected in HMIS within 30 days of the YHDP-recipient agency's contract start.
- Ensuring YHDP projects will be able to successfully produce an annual performance report at the end of the first contract period.
- Providing CoC-wide YHDP reports within 30 days of request (pending approval from the CoC, as needed).
- Increasing data quality and improving access to additional data to better understand the issues of youth homelessness.
- Allowing the CoC to continually monitor performance for the CCP and to use data to assist in defining any adjustments to be made to the CCP during this demonstration project.
- Analyzing CoC-wide YHDP data using HMIS data on an ongoing basis

- **What are you actually doing?**

Our contribution to the project planning for YHDP began in May of 2023, ahead of our grant period in November 2023, when we worked with the CoC to navigate consideration around project selections, data sharing, and data collection. In terms of project selection, we helped the CoC to carefully consider the project goals and measurable outcomes for each project to ensure the appropriate project types were selected in ESNAPS, including a review of the proposed ESNAPS project type, the required corresponding HMIS project type, the intended eligibility guidelines and programmatic outcomes, and the impact on federal reports. ICA also worked with the CoC to approve a change in the Agency Partner Agreement that would allow for greater flexibility in collecting ROIs from unaccompanied youth and parenting youth, removing barriers for youth under 18 who had previously needed a signature from an adult or qualified minor. Additionally, ICA worked with the YAB and CoC to adopt the recommended RHY data elements in the Supplemental Reporting Tool.

ICA met all required deliverables, including updating data collection forms and practice cases for YHDP projects, setting up assessments and projects in HMIS, providing new user training, creating custom service workflows, and developing user resources for YHDP data entry. We also provided additional training for agencies running Joint Component TH-RRH projects to ensure they could meet unique data entry requirements for this project type.

Now we are focused on providing ongoing training and support for agencies with their data entry and reporting needs. Our HMIS team conducts regular data quality monitoring using custom reports to support YHDP data quality efforts. ICA provides monthly summary data reports to encourage provider engagement and, when data quality issues arise, follows up directly with providers for training and support to ensure accurate data for youth populations. We've also worked hard to ensure successful QPR and SRT data submission and have developed custom reports to answer Supplemental QPR questions and generate billing documentation for reimbursement. Finally, ICA collaborated closely with the YHDP Compliance Specialist to help meet CPSEMO's data needs for sub-recipient monitoring.

- Was the HMIS activity approved by the local CoC or HMIS Committee of the CoC? **Yes/no**
- **How does what you are doing fit in with the total HMIS effort of the CoC?**

The HMIS project is charged with the responsibility to ensure the CoC's Homeless Management Information System meets all regulatory requirements as outlined by HUD and federal partner regulations. As the HMIS Lead, ICA provides technical assistance and training to 219 end users across 67 agencies, managing data for 241 projects, including 14 YHDP projects involving 27 users from 5 agencies. The technical assistance and training provided under these 14 YHDP projects helps improve the effectiveness of the HMIS as a whole and helps ensure that the CoC has the quality data necessary for effective performance monitoring and informed decision-making.

The YHDP HMIS project focuses on youth homelessness while also supporting the broader CoC effort. ICA engages in ongoing data quality clean-up efforts with YHDP providers, which benefits the CoC by ensuring that high quality data is submitted for System Performance Measures (SPMs), which is crucial for ensuring the CoC is competitive during the NOFO competition. In addition, ICA's ongoing data quality review with agencies helps ensure that high quality data is submitted for the Longitudinal System Analysis (LSA) data submission, another key federal report. The YHDP project supports the successful completion of annual sheltered Point-in-Time (PIT) count, with ICA staff providing one-on-one support to YHDP projects to ensure that the data submitted for the PIT is accurate.

In addition to supporting the submission of federal reports, ICA takes an active role with the CoC by assessing performance through data. With the dedicated support of a YHDP HMIS Data Analyst, we will be able to devote significantly more effort to developing tools to evaluate the effectiveness of

the YHDP projects, which can then be used to help better inform efforts to improve the performance of the CoC overall.

- **How does what you are doing improve the data collection/reporting efforts on youth homelessness?**

ICA has made significant contributions to improving the data collection and reporting efforts on youth homelessness by focusing on several key areas of data quality and collaboration. By working closely with the YAB and the COC to adopt recommended RHY data elements reported in the SRT, we helped to ensure standardized youth data collection across both RHY and YHDP projects. These elements (education status, history with child welfare, juvenile justice involvements, etc ) are essential for understanding the unique needs and experiences of youth experiencing homelessness, which helps effective decision-making and resource allocation across all youth homeless initiatives throughout the CoC.

ICA also supports data collection and reporting efforts on youth homelessness by regularly monitoring the data quality of YHDP projects using custom summary data reports, with any issues related to data quality being promptly addressed through direct follow-ups, training, and support. This hands-on approach ensures that providers are equipped to accurately record and report data, ultimately enhancing the integrity and reliability of the data collected.

With regard to reporting, ICA has been instrumental in ensuring the successful submission of Quarterly Performance Reports (QPR) and Supplemental QPRs, creating the required reporting groups and pulling the necessary .csv files on behalf of the recipient. In addition, we have supported the CoC YHDP project by developing custom reports to answer specific questions related to Supplemental QPR data, to generate necessary billing documentation, and to support the data needs for sub-recipient monitoring under CPSEMO. Finally, ICA worked to support the CoC's coordinated entry process by producing a prioritization list exclusively for the youth subpopulation, further enhancing the system's ability to respond to the needs of youth experiencing homelessness.

Overall, ICA's efforts have significantly improved the quality, accuracy, and completeness of data collection and reporting, ultimately supporting better decision-making and outcomes for youth experiencing homelessness.

- **How are you ensuring the confidentiality/privacy of all data collected for youth in this project?**

Safeguarding the confidentiality/privacy of all data collected for youth in this projects begins with ensuring that the CoC's chosen HMIS software meets all privacy and security standards, a task which is over seen by our Manager of Data Analysis and Reporting. ICA also provides ongoing education about the importance of data confidentiality/privacy, with users required to sign a User Policy & Responsibility form and to complete Security & Privacy Awareness training on an annual basis to retain access to HMIS. In addition, we model the process of applying passwords to information shared between providers, provide written reminders in all of our resources not to share client-level data, and provide coaching in response to emails or meetings to ensure agencies understand the importance of client confidentiality



and privacy. In response to a breach of system security or Client confidentiality, ICA will immediately suspend access and investigate the breach. If the breach was accidental, the agency is provided with technical assistance to help prevent further breaches. Repeated or intentional violations of system security will result in suspension from the system.

- Does this project use HMIS to create and/or calculate any youth-specific performance measures, benchmarks, or a “by-name list”? **yes/no If Yes – provide a brief description of what performance measures were created/used in the HMIS.**

ICA created a Youth-specific Prioritization, as well as a Monthly Data Summary Report that contains specific performance indicators, including number “moved in” with Rapid Rehousing, days enrolled in YHDP project, and Exit Destination.

- **Please describe any significant accomplishments achieved by your program during the operating year:**

The primary focus of this project is to support the implementation of HMIS for the YHDP project, providing technical assistance, training, and reporting for YHDP-funded agencies. ICA committed to several deliverables including completing YHDP project setups in HMIS, providing training within 30 days of project start, and ensuring successful data reporting at the end of each contract period.

ICA's involvement began in May 2023, working with the CoC to assist with project selection and working to ensure proper data collection, sharing, and reporting for the YHPD projects from the very beginning. Key actions undertaken by ICA included the development of YHDP-specific assessments, project setup in HMIS, and the creation of custom reports to monitor data quality and system performance. ICA provided extensive training for YHDP projects, including specialized training for Joint Component TH-RRH projects to meet their unique data entry requirements. In addition, ongoing support was provided to ensure accurate data entry and reporting, with regular monitoring of data quality and follow-up training as needed.

To improve data collection on youth homelessness, ICA worked with the CoC to standardize youth-specific data elements, ensuring comprehensive and accurate reporting across RHY and YHDP projects. ICA also developed custom reports to generate billing documentation, support sub-recipient monitoring, and answer Supplemental QPR questions, enhancing data-driven decision-making for youth homelessness interventions. The project also improved data collection and reporting on youth homelessness by standardizing youth-specific data elements and ensuring accurate and complete reporting across RHY and YHDP projects. ICA provided support with the required submission of QPR and SRT data for CoC projects, and developed custom reports to answer specific questions related to the Supplemental QPR and billing documentation, further enhancing the CoC's ability to track performance and support youth homelessness initiatives.

Finally, ICA created a Youth-specific Prioritization to enable youth to receive services more effectively, and created a Monthly Data Summary Report that tracks performance indicators such as the number of youths “moved in” through Rapid Rehousing, days enrolled, and exit destinations, ensuring targeted interventions for youth experiencing homelessness.

## APPENDIX B - YHDP QUARTERLY HMIS LEAD REPORT

### **HMIS Lead YHDP Report - Missouri Balance of State (MO-606)**

February 2024

*Prepared by Leah Woods, ICA*

As the HMIS Lead, we work closely with the CoC to support the YHDP projects funded in the Missouri Balance of State. In this report, we will discuss where we are currently at in the process of training and supporting users, provide updates on our efforts to ensure the CoC is evaluating their progress towards the goals outlined in the CCP, and identify our goals for the future.

#### TRAINING

We have provided training for 36 users since the beginning of the project, and we are currently providing ongoing data entry and reporting guidance for:

- 5 agencies
- 14 projects
- 17 current users

#### PROJECT TRANSFERS

ICA was notified at the end of January/beginning of February that two subrecipients would not be continuing with their YHDP grants and that CPSEMO would assume operations of the following projects: Coordinated Entry, Crisis Host Homes SSO, Navigation SSO, Street Outreach, Joint Component Transitional Housing, and Joint Component Rapid ReHousing. This has been a rapidly developing situation, and ICA is collaborating with CPSEMO and all subrecipient agencies to help ensure a smooth transition. We utilized the guidance provided by HUD on [Grant Consolidation and Closing Projects](#), and have identified Project Transfer Method A as the most appropriate option given that the projects that are closing are all subrecipients under CPSEMO.

We met with our HMIS vendor, Wellsky, on 2/12 to discuss the next steps for a full project transfer in HMIS, and the timeline for the project transfers is currently 2-3 weeks. We know that access to these projects in HMIS is essential for YHDP, and we are working hard to expedite all updates. In the meantime, ICA has initiated training on data entry for these project types for CPSEMO staff, provided data collections forms to try to help ensure that HMIS access is not a barrier to receiving services for youth, and has offered to provide reporting support to assist CPSEMO with matching the client files they have received from FAC and FCC with client records currently in HMIS.

#### REPORTING AND EVALUATION

We continued our efforts to ensure that the CoC can meet YHDP reporting requirements. Highlights of our work this quarter include:

- QPR and SRT Submission
  - ICA provided CPSEMO with APR and SRT data for all required YHDP projects during the Q4 reporting period from 7/1/24 – 9/30/24. This included reports for the Joint

Component TH, Joint Component RRH, Supportive Services Only, and Street Outreach projects

- In addition to the required APR and SRT .csv output, ICA also provided data from custom reports created to help CPSEMO answer the QPR Supplemental Questions about Special Activities.
- YHDP Billing Report
  - ICA staff worked with CPSEMO to develop a workflow that would allow sub-recipients to produce required reimbursement documentation from HMIS data for client-level services. Agencies were trained on this workflow last quarter, and the custom billing report was developed and released this quarter.
- Progress towards Goals in the CCP
  - The MO BoS YHDP Dashboard Report provides summary information for clients served by YHDP projects, including priority populations identified in YHDP Coordinated Community Plan. ICA sends a year-to-date summary report to YHDP providers, the BoS Board, and the YAB each month.
    - This report may be modified as needed depending on how the goals of the YHDP project shift in response to changing HUD priorities.
- Preparation for Federal Reports
  - After a lengthy data review process, ICA successfully submitted the final LSA export to HDX 2.0 ahead of the final submission deadline on January 9th, including information for all YHDP projects.
  - Data quality clean-up efforts are underway for System Performance Measures and for the Point in Time and Housing Inventory Count. However, this is complicated somewhat by the fact that the YHDP project is currently undergoing a series of transfers from sub-recipients back to the recipient that have resulted in a temporary disruption in project access for some projects included in these reports.

## CHALLENGES

As part of our work as the HMIS Lead, we are often asked to provide guidance about how to document certain situations and circumstances in HMIS. However, we cannot provide appropriate HMIS guidance in the absence of clear programmatic direction. Unfortunately, there continues to be ongoing confusion about the eligibility requirements for some project types, most notably:

- Joint-Component Transitional Housing-Rapid ReHousing
  - Many agencies seem to be unaware of the programmatic and data entry requirements for Joint Component TH-RRH projects. Specifically, agencies are struggling to understand that only clients who have already been referred to a Joint Component Rapid ReHousing project can be offered placement in a Joint Component Transitional Housing project. Instead, agencies often seem to be enrolling clients in the Joint Component Transitional Housing project first, and then use that as a bridge while waiting for an opening in Joint Component Rapid Rehousing project to become available at some point in the future.

- Overlapping Enrollments
  - Recent data clean-up efforts for the LSA revealed that some clients are being enrolled in multiple projects at the same time, including simultaneous enrollments in Street Outreach, Supportive Services Only, and Joint-Component Transitional Housing-Rapid ReHousing projects. While these overlaps do not always contradict what is allowable according to Data Standards and YHDP HMIS Manual, it does raise questions about whether clients are being connected with the most appropriate intervention in the beginning, and whether they are flowing through the system in the most optimal way.

We have noted these concerns to CPSEMO and our YHDP HUD TA, and we are looking forward to working together to develop a plan for providing wrap-around support to provide agencies with more clarity about who they can serve, what services they can provide, how clients should be connected with services, and how all of this should be documented in HMIS. We are hopeful that there will be significantly more clarity and consistency once the project transfers currently in progress are completed.

#### GOALS FOR THE COMING QUARTER

In the upcoming quarter, our primary focus will be on assisting with the transition for subrecipient projects that are returning to CPSEMO, meeting federal reporting deadlines, and adjusting the goals of our project in response to shifting priorities at HUD. In addition, we will also work to further refine our reporting capabilities and aim to provide expanded resources and training for data entry. One key goal includes:

- Support with Overall Evaluation of YHDP Projects
  - ICA recently began working on a BoS Coordinated Entry Dashboard that will be easily filtered to Youth that will show the overall movement of youth through our system of care, including outcomes for:
    - Youth who are accessing front-end services like Emergency Shelter, Street Outreach, and Social Services Only projects (including Navigation and Crisis Host Home projects)
    - Youth who are accessing Coordinated Entry, including those who are referred to housing programs and those who self-resolve
    - Youth who are accessing housing programs, including both YHPD and non-YHDP projects