



Missouri Balance of State  
Continuum of Care

# SOCIAL MEDIA CONTEST

Our social Media Contest

- Like our post on our FB page
- Post a pic & comment  
#CoCSelfie
- Share our post!

Winner will receive \$25 Walmart  
gift card, announced end of  
meeting today!



Visit Our Website  
[moboscoc.org](http://moboscoc.org)





Missouri Balance of State  
Continuum of Care

# FULL COC MEMBERSHIP MEETING

June 22nd, 2023  
Courtyard Marriott,  
Jefferson City



Visit Our Website  
[moboscoc.org](https://moboscoc.org)



# Welcome

## Meeting Etiquette for online attendees:

- Remain muted, users will be muted throughout the meeting as needed
- If you are accessing the meeting via phone, use \*6 to unmute
- There will be moments for questions and responses, we have a staff member monitoring the online meeting to ensure participation.
  - Use the handraise feature or drop questions in the chat
- This meeting will be recorded.



Nathaniel Meece is the COC Planning Director. He has worked with the CoC for several years and have experience with IT and tech support. He enjoys working and teaching folks new techniques to improves systems and processes.



# Community Norms

## From our Governance Charter

- Conduct self in a professional and responsible manner
- Exercise reasonable care, good faith, and due diligence
- Actively participate
- Accept personal responsibility
- Approach CoC activities with a positive attitude
- Constructively support open communication, cooperation, creativity, dedication, and collaboration; and
- Respect and value the work done by, and the diversity of, opinions expressed by, other members of CoC, and our partnering agencies and organizations, and
- Formally register dissent or disagreement only in an appropriate and professional manner.





## Attendance

For in person attendees, you should have completed the online form. If not, you can scan the QR code in your program now.

For online attendees, the link for attendance will be dropped in the chat now. This form confirms your attendance to the Full CoC Membership meeting.



## Password

For closing out MHDC grants, grantees need a signature from the CoC to show participation in CoC meetings. The MO BoS CoC uses a password that acts of this signature on your closeout documentation.

This password will be provided to CoC members at the end of the Business meeting via completion of a survey to show complete attendance to the meeting.

# Agenda

## Welcome, Access and References

Centering and expectations for CoC members, attendance and reference for those who may be new to the CoC.



## HMIS Lead Agency Updates

Presentation from the HMIS Lead of the CoC: Institute for Community Alliances. Leah Woods will provide the CoC with updates and need-to-knows for HMIS users.



## A Word from the Board

Updates from Martha Sander, Chair of the Board of Directors about the work the Board has been doing and a re-introduction to our current members on the CoC Board.



## CoC Lead Agency Updates

Presentation from the Lead Agency of the CoC, Community Partnership of Southeast Missouri. The Lead Agency staff have been working hard on new grant opportunities, onboarding new staff, refining systems and processes and more!



## Committee Updates

Updates from Committee chairs and vice chair about the work that committees are doing right now in the CoC.



## General and Reminders

There are some house keeping items that we need to remind members of. Make sure that you do your attendance, otherwise we won't have record of you being at the CoC meeting!



# Reference:

## Understanding the CoC



### Overview

What is the CoC?

Continuum of Care (CoC) is a regional planning body that coordinates housing and service funding for homelessness. The CoC is tasked with organizing options and supportive services to meet the needs of homeless individuals/families located in the 101 counties of the Balance of State.



### Breakdown

Understanding the CoC

The CoC is made up of organizations, agencies, and individuals that coordinate homeless assistance and resources. The MO BoS CoC is made up of committees and regions operating under the decision making body of the Board of Directors.



### Meetings

Becoming an Active member!

Participating in your regional monthly meetings and joining one of the CoC's committees are excellent ways to becoming an active member of the CoC. Find out more about committees and all our monthly meetings on our website.



## A Word from the Board

The Board of Directors is the decision making body of the CoC. The Board is a guiding factor in much of the work of the CoC, including directing the Lead Agency, committees, regional expectations and more.

### Board Updates:

- New Board Members: Jessica Macy, David Henrion, Lori Concepcion
- Awards:
  - YHDP
  - NOFO
    - DV CES SSO
  - SNOFO
    - CES Rural Set Aside
    - HMIS Rural Set Aside
- Improving Score Metrics
- Policy & Planning Committee Development
- Non-HMIS Development
- HMIS Access Only Licenses



*Martha Sander  
Board Chair  
Council for Families in Crisis*

# Members of the Board



**Region 1**  
**Angela Webb**

Angela Webb is the representative for Region 1 on the Board of Directors. Additionally, she has been elected to the leadership position of Secretary. Angela is with Catholic Charities of Southern Missouri.



**Region 2**  
**Tysa Coleman**

Tysa Coleman is the representative for Region 2 on the Board of Directors. Tysa has been with the Board of directors for several years and works with Homestate Health Foster Care. She is on the IDEA and Youth Committees.



**Region 3**  
**Angella Holt**

As the director of Housing Administration at Preferred Family Healthcare, Angella has held many roles. Angella has been an active member of the Missouri Balance of State Continuum of Care since 2016. Since becoming a member Angella has had many roles including the Region 3 Secretary, Chair and Board Representative. She has also served on multiple committees.



**Region 4**  
**Becky Poitras**

Becky Poitras is the board representative for Region 4 on the Board of Directors. She has been elected to Vice Chair and has previously been the Chair of the Board. Becky is the VP/Assistant Executive Director at Metro Lutheran Ministry.



**Region 5**  
**Jessica Macy**

Jessica has spent over 25 years working with nonprofits of all sizes and scopes to engage underserved or underrepresented people. She works for the Flourish Initiative as the Director of Community Programs and Coordinated Entry. In this position, she helps coordinate the Boone County Coalition to End Homelessness, Project Homeless Connect, and the By Name Homelessness Prioritization list.



**Region 6**  
**Reginald Jennings**

Reginald Jennings is the Region 6 Board representative. He is an active member on several committees and is the secretary of the Grants Committee. Reginald is the Chief Operating Officer of Habitat for Humanity, Cape Area.



**Region 7**  
**Anthony Smith**

Is the Region 7 Board Member for the BOSCO, he is also the Director of Housing and Employment for FCC Behavioral Health. He focuses on strategies to increase safe, permanent and affordable housing. He is engaged in partnerships to impact needs by addressing barriers and problems. He serves as a member of the Missouri Interagency Council on Homelessness



**Region 8**  
**Sharon Cobb**

Sharon is the Region 8 COC Board Rep. She works for Ozark Action Inc. and is the Region 8 CE Lead, Priority and non HMIS list-holder, Sharon a Transitional Service Specialist and specializes in Coordinated Entry. She works with 9 counties and is part of the PIT, NOFO, and CE Committees. She loves working with her community and resources.



**Region 9**  
**Martha Sander**

Martha Sander is the Region 9 Board representative to the board. She is also the elected Board Chair. She has extensive knowledge of CoC business and victim services needs. She is the Executive Director of Council for Families in Crisis.



**Region 10**  
**Ann Gosnell-Hopkins**

Ann Gosnell-Hopkins is the Region 10 Board Representative. She has been an active member of the board and is the Chair of the PITC Committee and the Co-Chair of the Membership Committee.



# Members of the Board



**At Large**  
**Stephanie Culter**

Stephanie is the Director of Rapid Rehousing at Hillcrest Transitional Housing, She is an At-Large Board Member, and is an active member on the Membership Committee



**At Large**  
**Steve Hollis**

Steve Hollis serves as the Human Services Manager for the City of Columbia. Steve's work focuses on addressing the causes and conditions of poverty through the coordination, and provision of social services in Columbia. Steve considers his position to be an opportunity to address systemic inequity in his community. Steve served on the Missouri Governor's Committee to End Homelessness and has served on the MO BOS CoC board since its inception.



**At Large**  
**Nicolle Hahn**

Nicolle Hahn is currently the Community Services Program Director for East Missouri Action Agency. She began her time with the agency in September of 2020. Prior to her work with East Missouri Action Agency, Nicolle worked for the YMCA. She has a background in training and is passionate about equity, diversity, and inclusion. She is a Kansas native who has found her home and family here in Southeastern Missouri.



**At Large**  
**Glenna Wilson**

A Licensed Clinical Social Worker at Harry S. Truman VA, and the Coordinated Entry Specialist for a 44 county catchment area. I have been an LCSW for 12 years, recently getting into the world of homelessness about 2.5 years ago as most of my career has been spent working with those with serious mental illness. I love to read, enjoy taking my dog on walks and traveling. I recently went to Belize and loved it!



**At Large**  
**Kelli Kemna**

Kelli Kemna is the Housing Director for Missouri Department of Mental Health. Kelli leads the Housing Unit which administers Department of Mental Health's 27 Shelter Plus Care grants, VA Grant Per Diem HERO program, PATH, SOAR, Housing Liaison program, Rental Assistance Program and Show Me Recovery Housing Program in Missouri. Kelli works closely with the Continuums of Care throughout the state and sits on the Board for the MO BoS and St. Louis City Continuums of Care.



**At Large**  
**Lori Concepcion**

Originally from New Jersey, and have been in the Ozarks for the past 10 years. I have worked in the housing field from 1983 through 2012. among other things for all things housing. I am the Executive Director of Samaritan Outreach Center and have been here since 2016. This is a homeless shelter, food pantry and soup kitchen in West Plains. I am married to an amazing musician, have 2 sons and a myriad of animals (horses, donkey, cats, dogs, chickens) and the fun never stops.



**At Large**  
**David Henrion**

David Henrion lives in Region 1. David worked as an HMIS Manager for the Institute for Community Alliances and as the CoC Coordinator for the CoC in Lansing, Michigan. He has worked with HUD on several initiatives, such as veteran homelessness and CoC governance, and he has a lot of experience with homelessness data and HMIS.



# Ex-Officio Members of the Board



## Ex Officio

Faith Sharp

Faith is the elected Ex-Officio Representative of the Youth Action Board. She is finishing her degree at Missouri State University and was just hired on as the a Youth Support Specialist for the YHDP program.



## CPSEMO

Community Partnership of Southeast Missouri acts as the Lead Agency and Collaborative Applicant of the MO BOS CoC. This includes many duties, especially: ensuring the CoC run smoothly, running the CoC website, meeting requirement of grants, applying for new funding opportunities and more.

Melissa Stickel is the Executive Director of CPSEMO  
Nathaniel Meece is the CoC Planning Director.



## ICA

The Institute for Community Alliances is the HMIS Lead Agency of the CoC. ICA manages all HMIS data, handles the HIC/PIT data, trains assessors on the HMIS and more.

Leah Woods is the HMIS manager of the CoC.

Sandy Wilson is the HMIS Director over the CoC and other CoCs.

# Policy and Planning Committee

The Missouri Balance of State Continuum of Care established the Policy and Planning Committee in December of 2022. The purpose of this committee is to provide guidance and recommendations for CoC level policies and strategic planning.

## Committee Work:

- Establishing Roles and Responsibilities of CoC Committees and Workgroups
- 501c3 Application
- In-depth Governance Charter Review
- Annual 5-10 Year Strategic Plan for the CoC
- Establish and Review CoC Policies



*Becky Poitras  
Board Vice Chair  
Metro Lutheran Ministry*

## Coordinated Entry Committee

The Coordinated Entry Committee of the MO BoS CoC has many responsibilities, including: drafting overarching policies and procedures for all participants in the CES, creating structure per HUD's guidelines, provide advice and support to assessors, review regional policies and procedures, and ensure that the Board is aware of CE related HUS requirements.

### Committee work:

- Evaluation of CES-Only Access in HMIS
- Research and development of new Vulnerability Index for the CES
- Update CES training
- Review and update Written Standards



*Maggie Thomas  
Committee Chair  
Metro Lutheran Ministry*



## Grants Committee

The Grants Committee is responsible for long-term planning of financial strategies for the CoC. Project ranking, as described below, is a key activity of this committee. In addition to project ranking, it is responsible for researching and suggesting ways to diversify funding streams, and secure additional funding which will allow the BoS CoC Governing Board and regional coalitions to expand their capacity.

### Committee Work:

- Committee Membership and flow
- Scoring Metrics
- Working with the NOFO Workgroup for improvements
- Working with RFP workgroups as needed
- Developed Rank and Review Application



*Reginald Jennings  
Vice Chair  
Habitat for Humanity-  
Cape Area*

# Performance Committee

The MO BoS CoC Performance Committee is responsible for monitoring the performance of the CoC and the projects that operate within it. The Performance Committee also seeks to use the process of monitoring and reviewing performance data to create strategies and tools to improve project performance and ensure that the work of the MO BOS CoC meets the highest performance standards possible.



Wes Dent  
Committee Chair  
Hillcrest MidAmerica

## MO BoS - Performance Committee Data Review Schedule

2021												2022																					
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec										
1/1/21 - 12/31/21													x																				
		4/1/21 - 3/31/22														x																	
				7/1/21 - 6/30/22																	x												
						10/1/21 - 9/30/22																					x						
Period being Reviewed												x - Meeting where Data Review happens																					

# Performance Committee



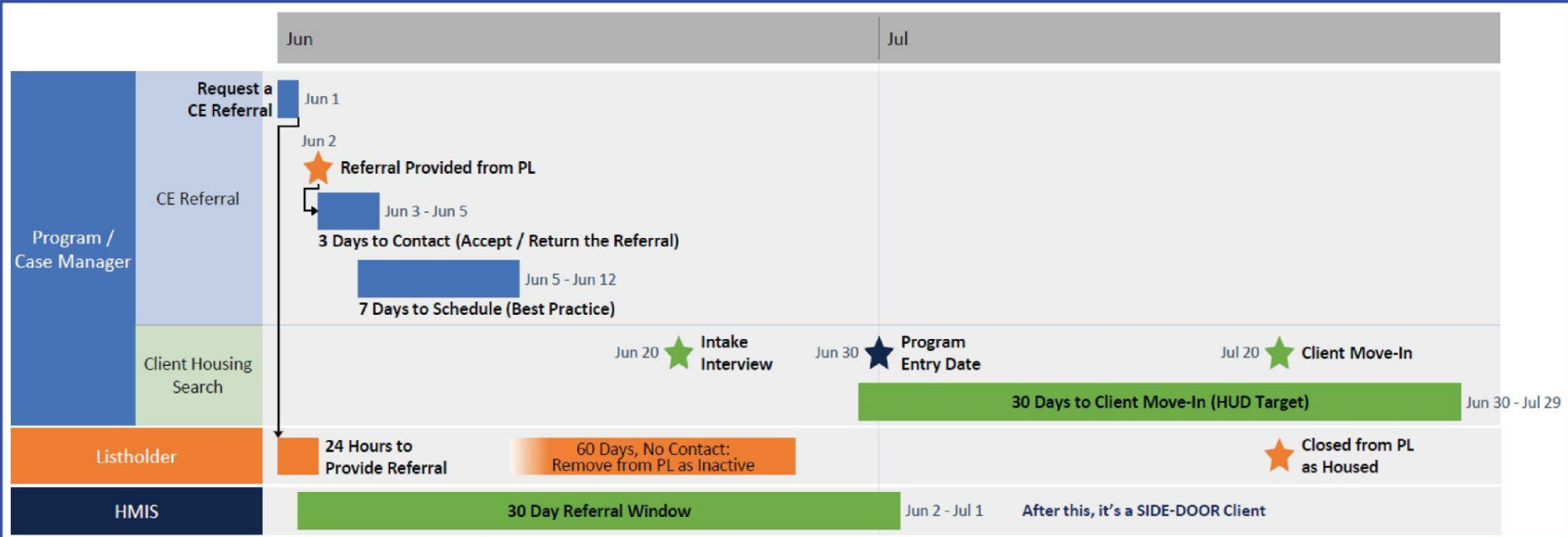
## Committee Work:

- Review of Metrics at Quarterly reviews
  - Program outcomes, Data Quality, RISK Scores, Data Timeliness
- Added metrics included in NOV. annual review
  - Bed Utilization, Grant Spending
- Timeline of Referral Periods

*Wes Dent  
Committee Chair  
Hillcrest MidAmerica*



## Timeline for Referral Periods

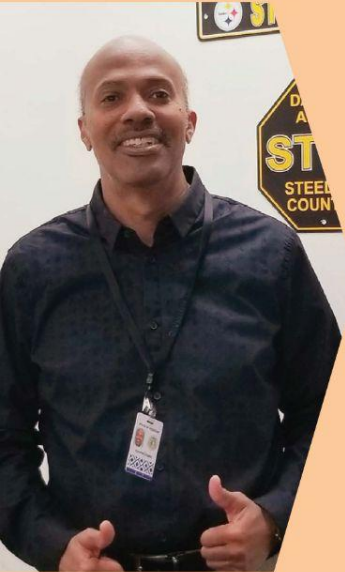


# Membership Committee

The Membership Committee is responsible for collaborating with committees, groups, board and staff on key strategies, challenges, and needs in order to provide insight on membership recruitment, engagement and retention.

## Committee Work:

- Full CoC membership planning
- Committee Recruitment and retention
- Regional membership and retention
- CoC membership
- Grants Committee application & membership



*Edwin Cooper Committee  
Chair Department of  
Mental Health*

## Point in Time Count Committee

The MO BoS CoC Point-In-Time Count Committee will work with the Collaborative Applicant and HMIS Lead to complete the HUD-required annual Point-In-Time (PIT) Count and Housing Inventory Count (HIC). Through recruitment of local leadership, development of training material, and standardization of processes, the Point-In-Time Count Committee enables the CoC to conduct a complete count of all homeless persons in its geographical area.

### Committee Work:

- Expectations of organization involvement with the PITC
- Update and Improve training of the PITC
- Methodology of the PITC
- Marketing and materials for the PITC



*Ann Gosnell-Hopkins  
Committee Chair  
Lexington House of Hope*



## Youth Services Committee

The MO BoS CoC Youth Services Committee works to represent the needs of youth and young adults who may interact with the homeless system of care. Through quality data, collaborative efforts, and partnerships within and outside of the CoC, the Youth Services Committee will diligently ensure fair and effective service for youth within the CoC.

### Committee Work:

- Updating Qualified Minor Tool and Training
- Working with Lead Agency and Youth Action Board on YHDP Funding execution
- Data collection support for the CCP of YHDP



*Mark Kirchhoff  
Committee Chair  
Flourish Initiative*

## Youth Action Board

The Youth Action Board (YAB) works to empower youth and young adults, aged 24 and under, by providing a voice and active participation in the decision-making processes of the CoC. The Youth Action Board strives to ensure that the homeless system of care is responsive to the distinct challenges that youth and young adults may face.

### Youth Action Board Work :

- YHDP funding facilitation
  - Co-writing the Coordinated Community Plan
  - Guiding the RFP Process
  - Ensuring goals and action plans are executed according to Coordinated Community Plan
- Recruitment of Youth with Lived Experience
  - Participation on the CoC Board of Directors
- Youth Board Self-Evaluation and updating as needed



*Sterling Waldman  
Youth Board Facilitator  
Lead Agency (CPSEMO)*



# IDEA (Inclusion, Diversity, Equity & Awareness) Committee

The IDEA Committee works to ensure that inequities that exist within and outside of the homeless system of care are identified and addressed. Through the use of quality data analysis, collaboration with partners, and focusing on inclusion of people with lived experience of homelessness, the IDEA Committee will ensure that representation, treatment, and outcomes among all populations are as fair and equitable as possible.

## Committee Work

- Client Feedback Survey
- Focus/Feedback Groups
- Working with CE Committee on new Vulnerability Tool
- Recruitment of Diversity and PLE



*Michele Phelps  
Committee Vice Chair  
FCC*



## Veteran Services Committee

The MO BoS CoC Veterans Services Committee works to represent the needs of Veterans who may interact with the homeless system of care. Through quality data, collaborative efforts, and partnerships within and outside of the CoC, the Veterans Services Committee will diligently ensure fair and effective service for veterans within the CoC.

### Committee Work:

- Suicide Prevention with Veterans
- VHA Eligibility
- LGBTQ+
- Catholic Charities SSVF



*Glenna Wilson  
Committee Chair  
Truman VA*

# Victim Services Committee

The Victim Services Committee Represents the needs of people fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking or human trafficking.

## Important Information

### 2023 Committee Leadership

Chair: Jennifer Sander

Vice Chair: Lori Haney

Secretary: Christina Cherry

Committee email:  
victim-services-  
committee@moboscoc.org

Meetings take place the  
fourth Friday of every month  
from 12pm-1:30pm.

Next meeting: July 28, 2023  
at 12pm



*Jennifer Sander  
Committee Chair  
Council for Families in  
Crisis*

# Victim Services Committee

## Goals for 2023

- Connecting the Non-HMIS listholders
- Address issues and problems with the non-HMIS PL
- Connect and onboard shelters not working with CES
- Participate in other committees to advocate for victims
- Work with the CoC on general education/trainings about domestic and sexual violence to create consistency across the regions



*Jennifer Sander  
Committee Chair  
Council for Families in  
Crisis*



# HMIS Lead Updates

The HMIS Lead ensures that the Homeless Management Information System meets all regulatory and reporting requirements outlined by HUD, provides training and technical assistance in the use of the HMIS, and works with the CoC to provide data analysis and submit required federal reports

## On the Horizon

- FY2024 HMIS Data Standards
  - This is a MAJOR update
- YHDP and CE
  - New staff!

## Currently

- Technical Assistance Assessments
  - Ensures your agency is compliant with HMIS policies and procedures set by HUD and the CoC

## Looking Back

- HMIS Coordinated Entry Training
- If you missed it, email us at [mohmis@icalliances.org](mailto:mohmis@icalliances.org) for the recording!
- 2023 PIT/HIC





# 2023 Point in Time & Housing Inventory Count

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MISSOURI BALANCE OF STATE COC

6/22/23



# What is HIC?

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## Housing Inventory Count (HIC)

- Point-in-time inventory of providers within a Continuum of Care that provide beds and units dedicated to persons who are homeless.
- HIC data is collected for a single night at the end of January.

The following project types are included:

- Emergency Shelter (ES)
- Transitional Housing (TH)
- Safe Havens (SH)
- Rapid Rehousing (RRH)



# 2023 HIC Snapshot

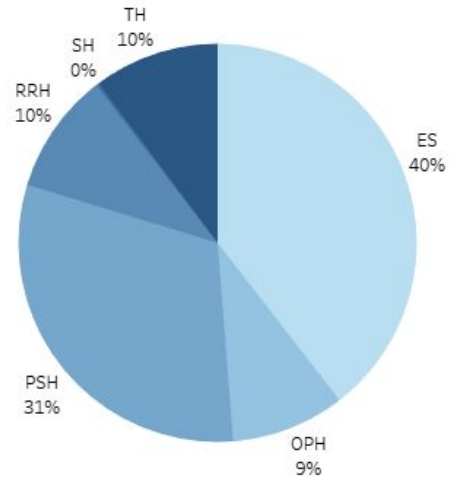


3569  
Total Beds

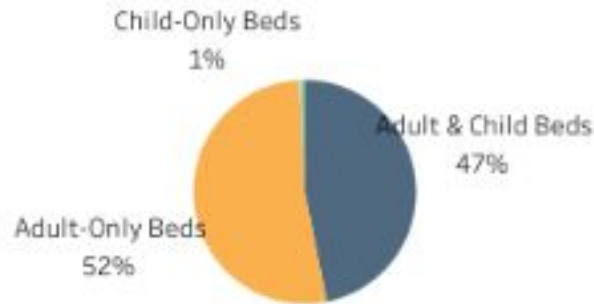


2773  
Total PIT Count

## BED COUNT BY HOUSEHOLD TYPE



## BED COUNT BY HOUSEHOLD TYPE

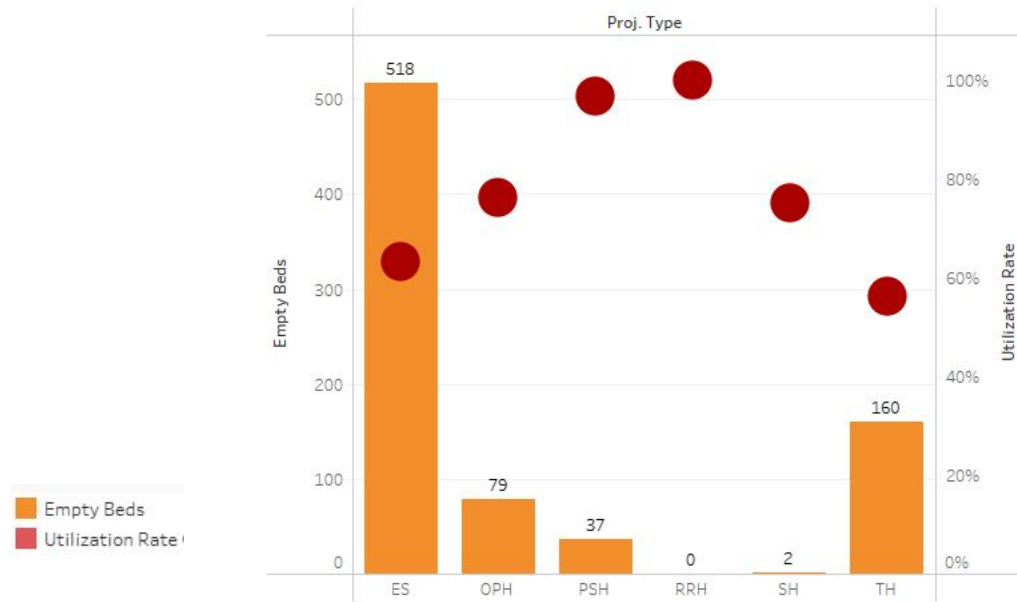




# Increase Utilization

From 2022 to 2023,  
MO BoS has  
**increased**  
*utilization rate*  
*by 6% to 78%*

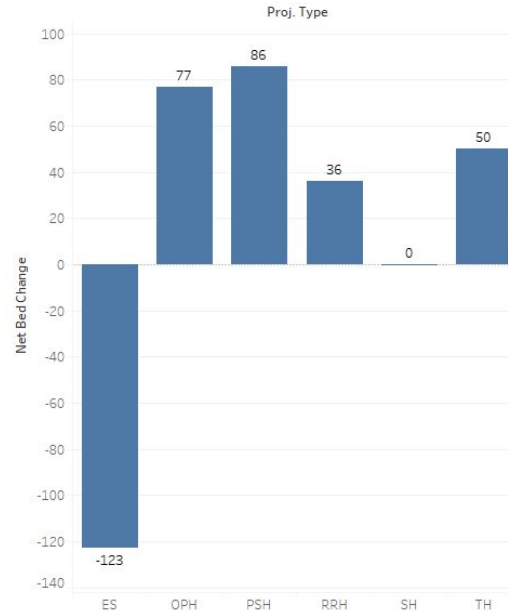
2023 Empty Beds & Utilization Rate





# Increase RRH Beds

2022-2023 Net Bed Change



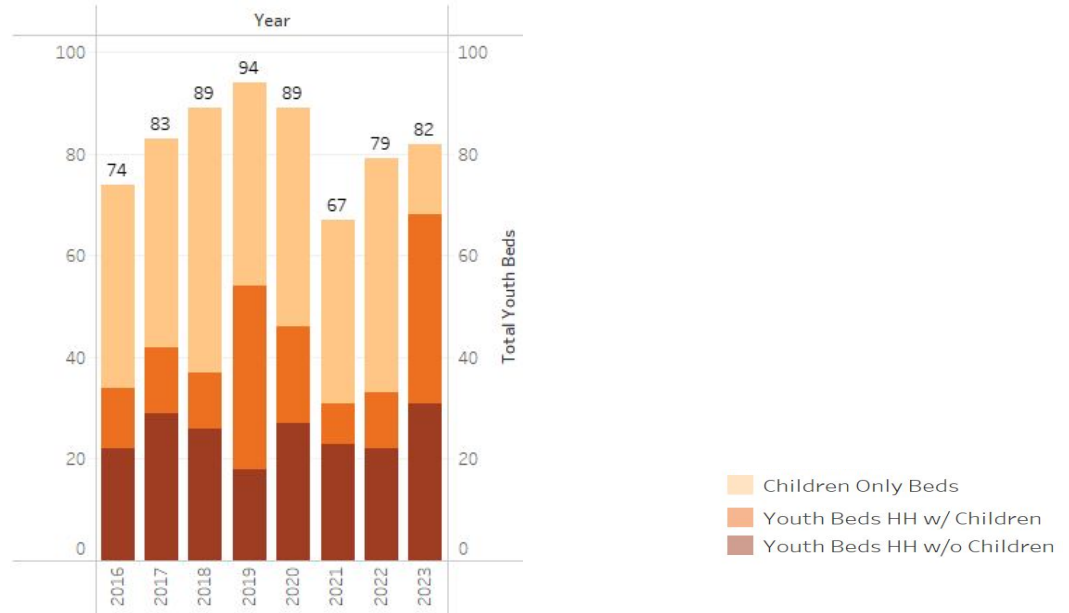
From 2022 to 2023,  
MO BoS has  
**increased**  
*RRH beds*  
by **11%**



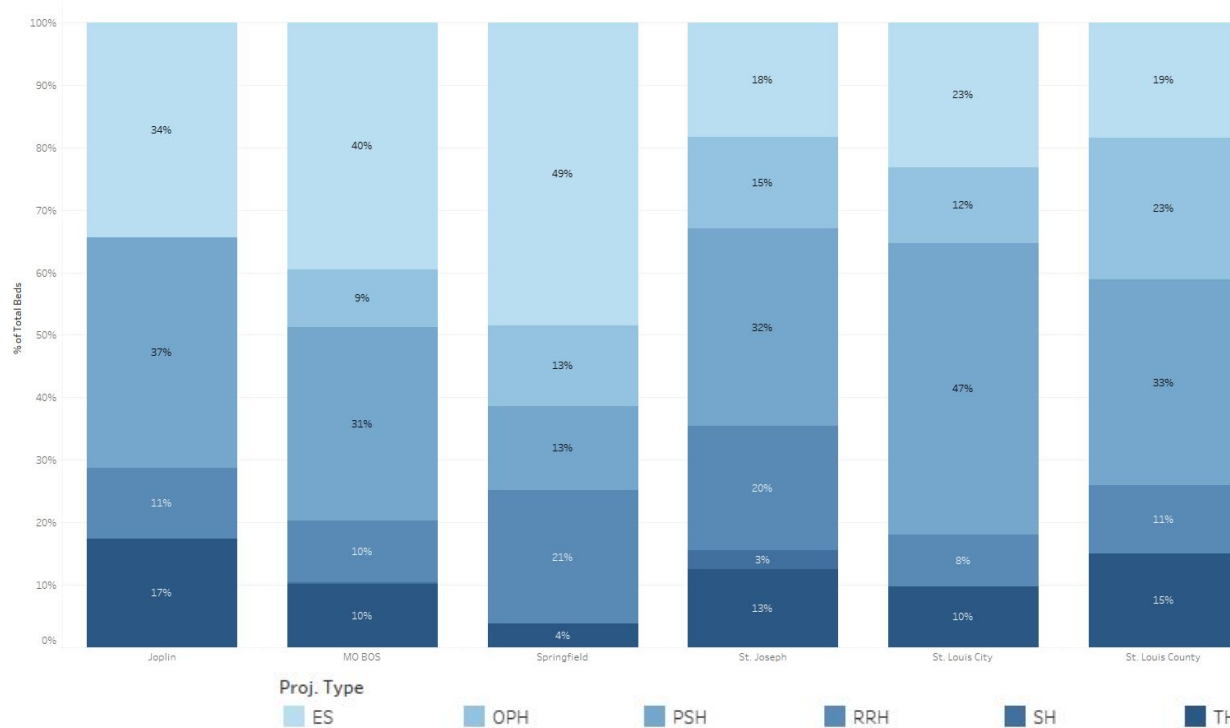


# Increase Youth Beds

Youth Beds by Household Type

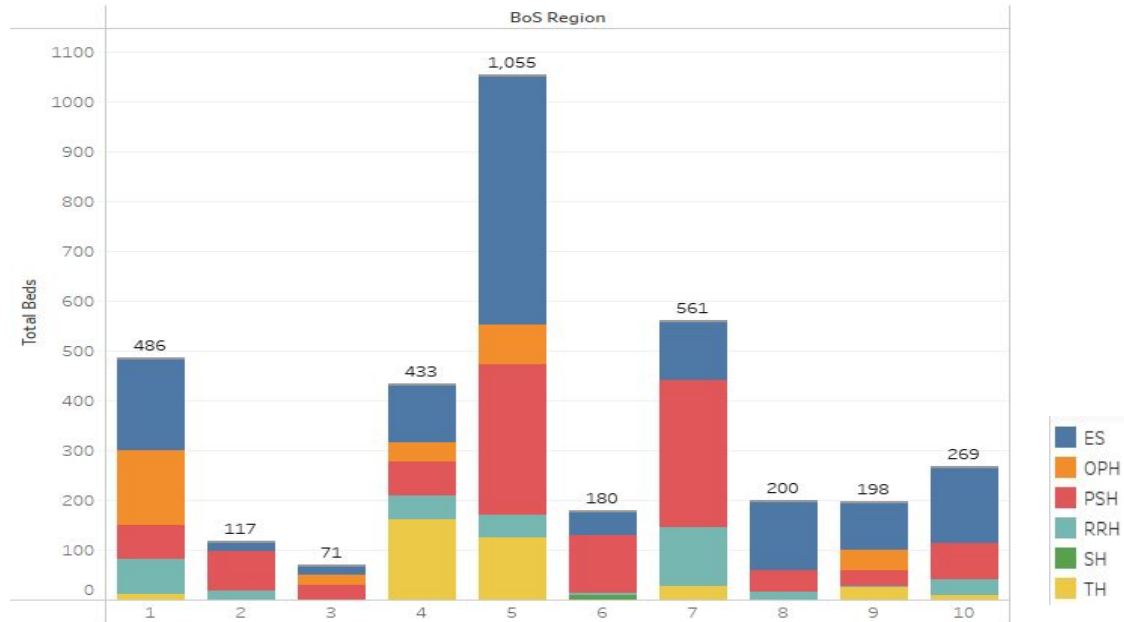


From 2022 to 2023,  
MO BoS has  
**increased**  
*youth beds*  
by **4%**



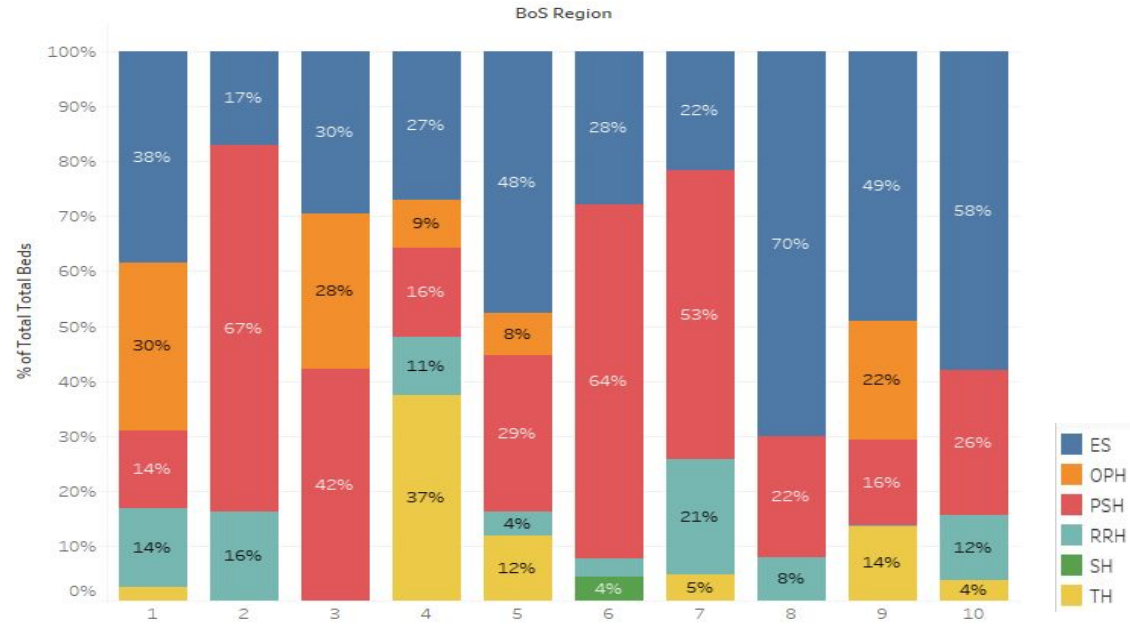
# 2023 CoC Comparison

# Region by Project Type

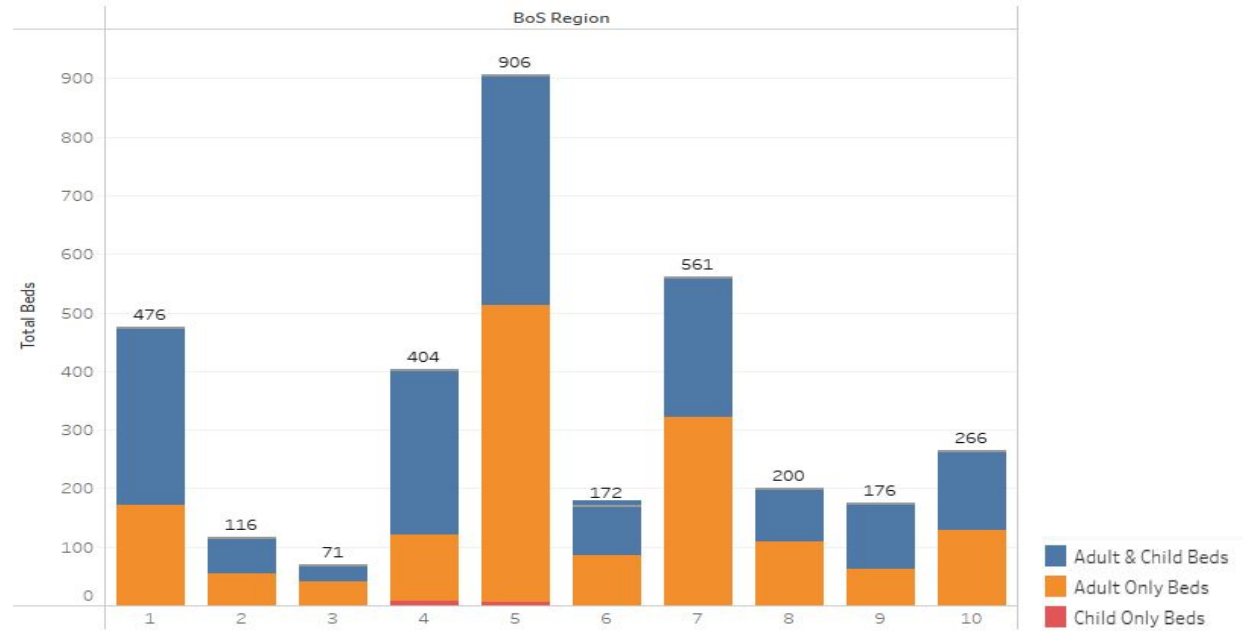


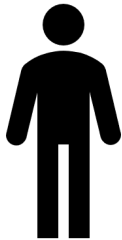
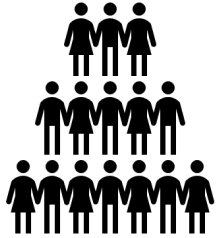
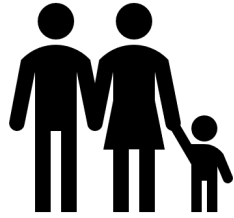


# Region by Project Type



# Region by Household Type





# What is PIT?

## Point In Time (PIT) Count

- Counts and collects demographic information on sheltered and unsheltered persons experiencing homelessness

## Sheltered Count

- Emergency Shelter (ES)
- Safe Havens (SH)
- Transitional Housing (TH)

## Unsheltered (UN) count

- Individuals staying on the streets, encampments, in their car, or other places not intended as housing



# 2023 PIT Snapshot



1792  
Total Persons

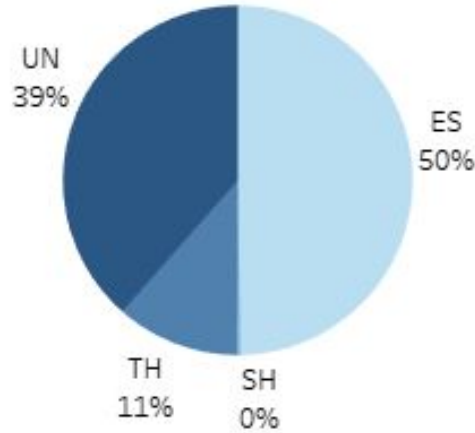
1102

Sheltered Persons



690

Unsheltered Persons

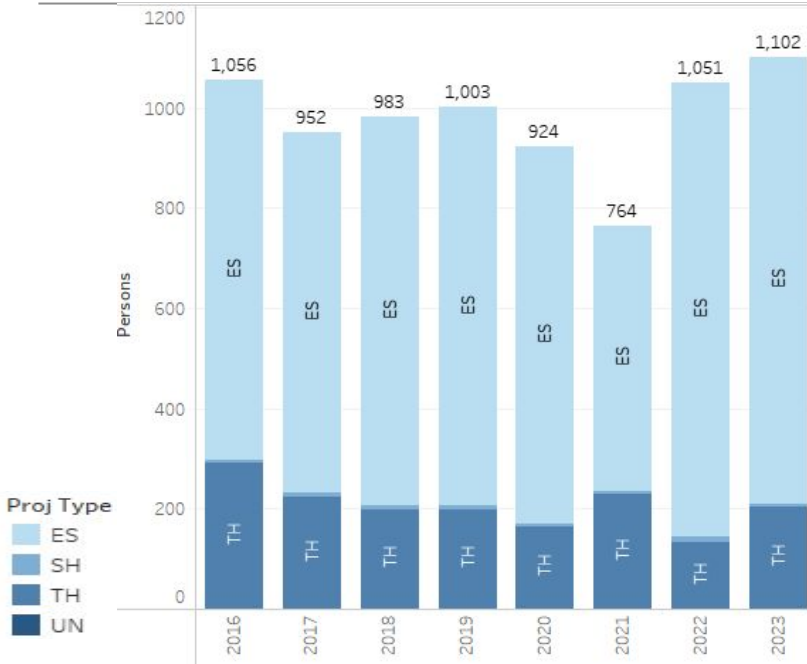


**PERSONS BY  
PROJECT TYPE**



# Reduce Sheltered Homelessness

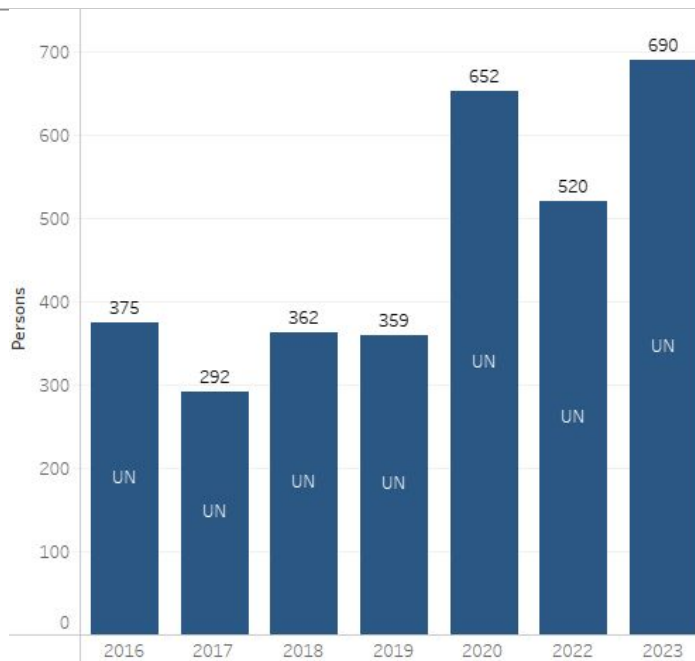
From 2022 to 2023,  
MO BoS has  
**increased**  
*sheltered homelessness*  
by **5%**





# Reduce Unsheltered Homelessness

From 2022 to 2023,  
MO BoS has  
**increased**  
*unsheltered  
homelessness*  
by **33%**



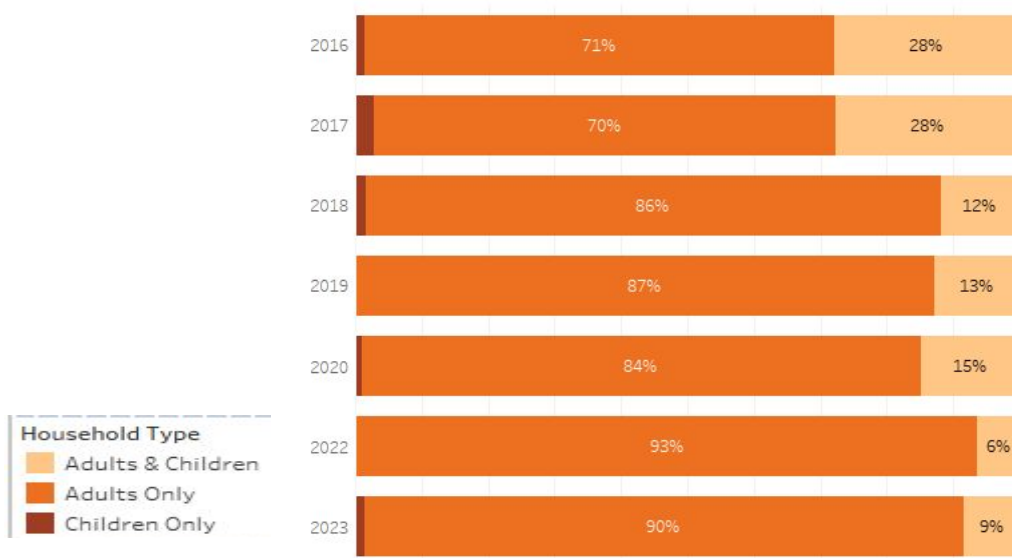




# Reduce Family Homelessness

From 2022 to 2023,  
MO BoS has  
**increased**  
*family homelessness*  
by **13%**

Persons in Household Type as % of Total Population

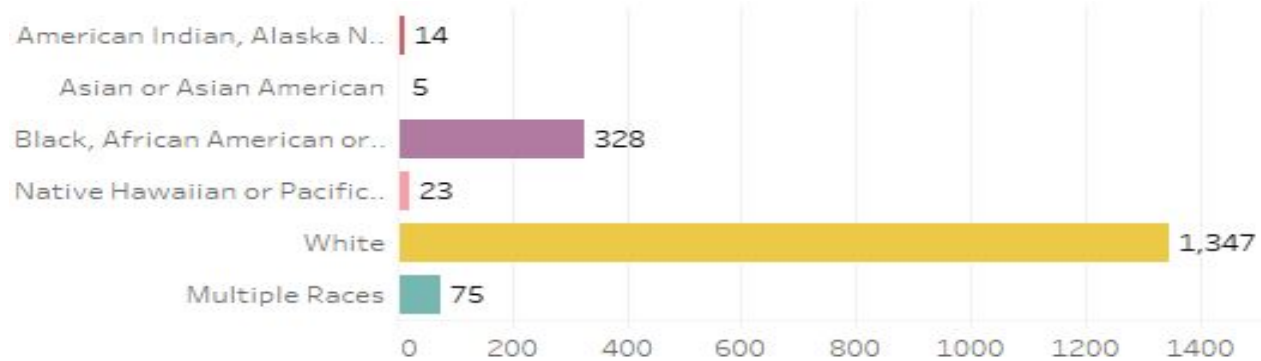




# Reduce Racial Disparity

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According to the 2020 Census, Black, African American, or African individuals comprised **4.2%** of the MO BoS population.



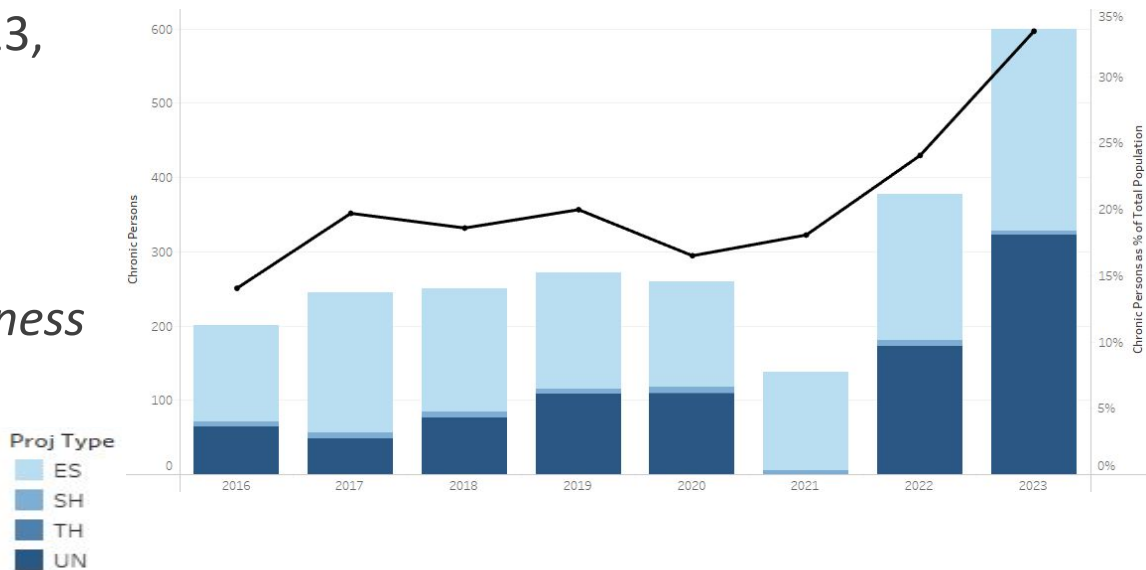
In 2023, Black, African American, or African individuals comprised **4.9%** of the homeless

<https://data.census.gov/cedsci/profile?q=0400000U>



# Reduce Chronic Homelessness

From 2022 to 2023,  
MO BoS has  
**increased**  
*chronic homelessness*  
by **58%**

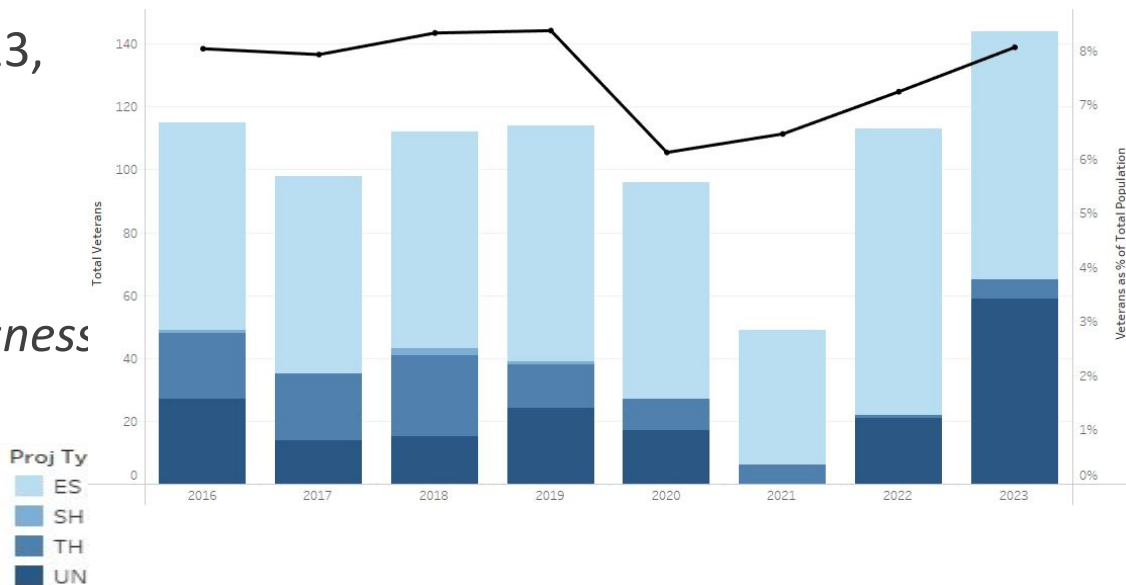






# Reduce Veteran Homelessness

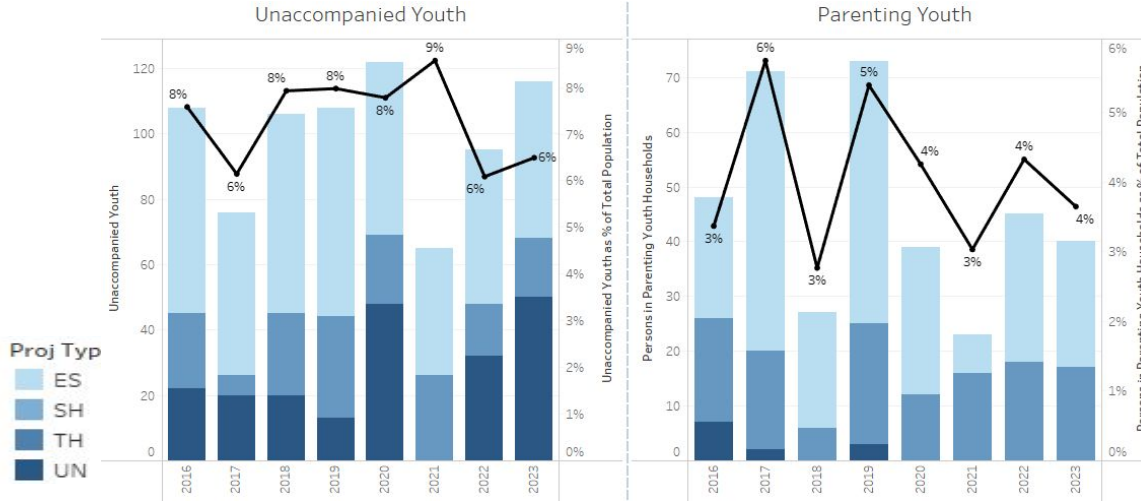
From 2022 to 2023,  
MO BoS has  
**increased**  
*Veteran homelessness*  
by **27%**





# Reduce Youth Homelessness

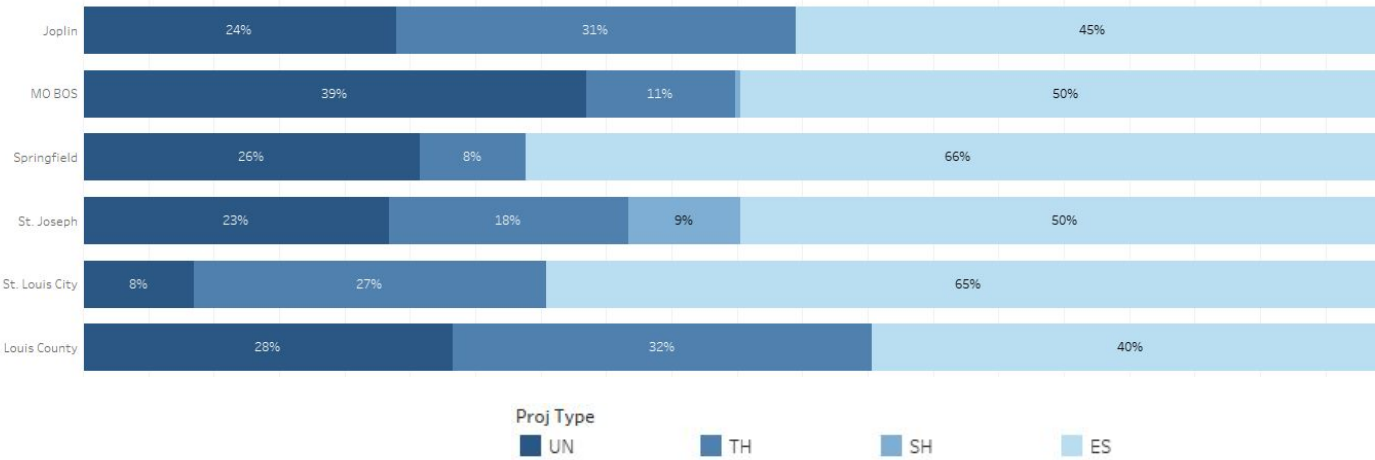
From 2022 to 2023,  
MO BoS  
has



**increased**  
*unaccompanied youth  
homelessness by 22%*

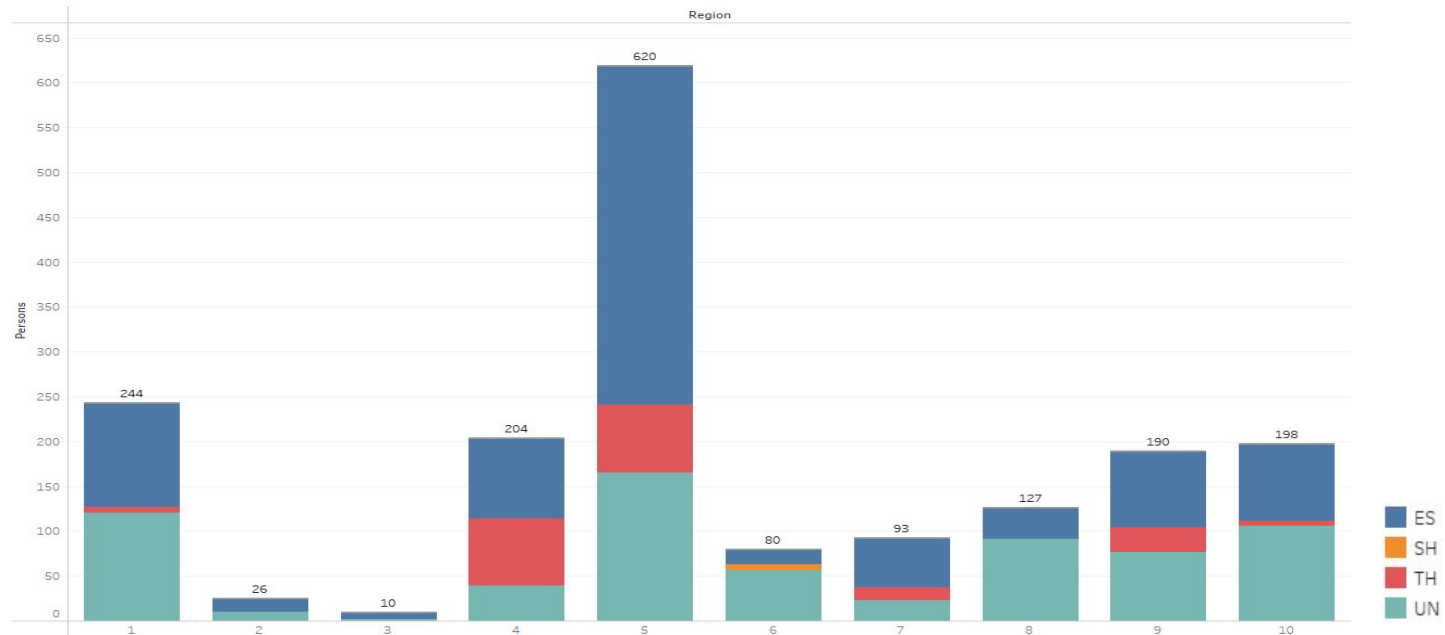
**decreased**  
*parenting youth  
homelessness by 11%*

Project Type Composition by CoC



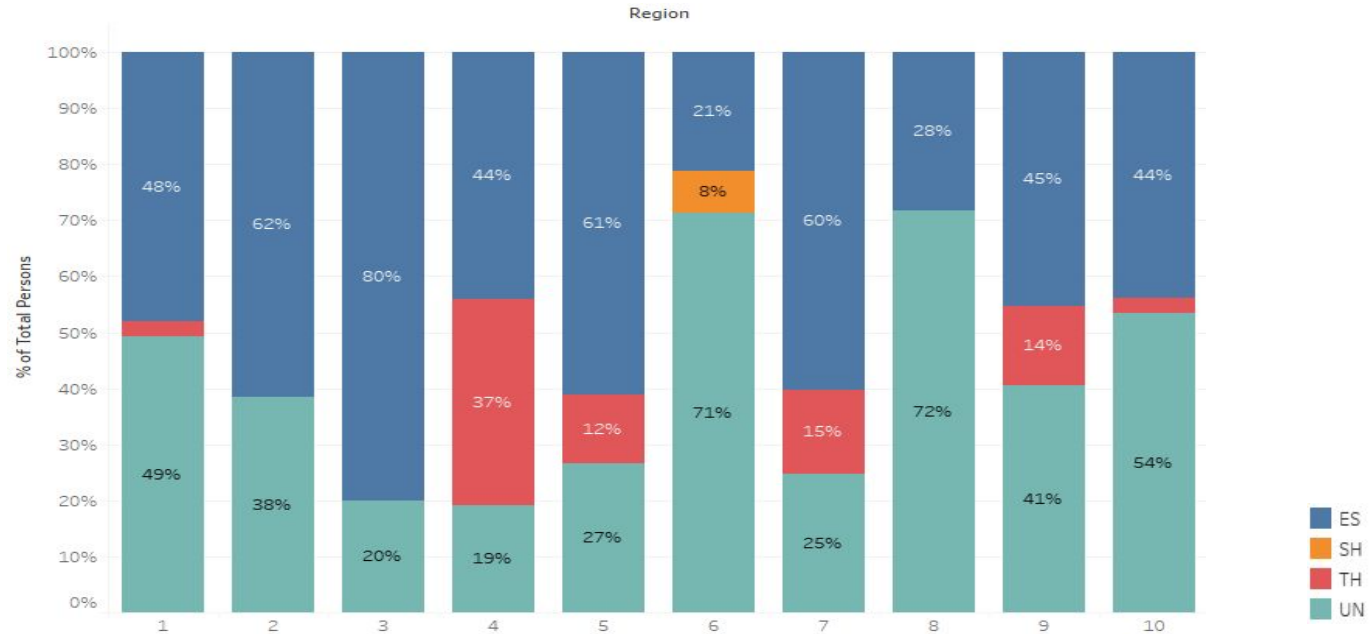
# 2023 CoC Comparison

# Region by Project Type

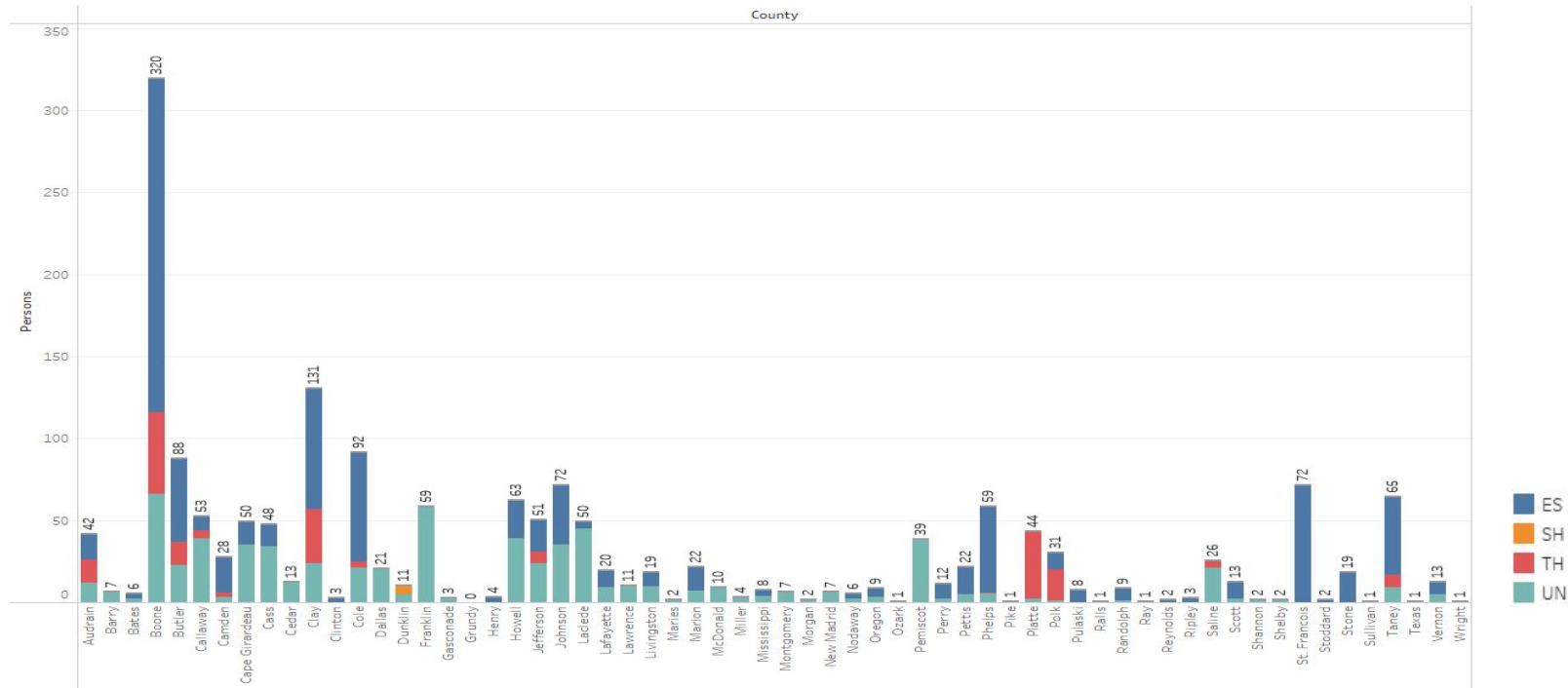




# Region by Project Type



# County by Project Type



# Thank you!

# Kaitlyn.poepfel @icalliances.org



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### HMIS Contacts & Locations

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<https://icalliances.org/missouri>

[HOUSING INVENTORY REPORTS](#) | [POINT IN TIME](#) | [SPECIAL REPORTS](#) | [SYSTEM PERFORMANCE MEASURES](#)

The Housing Inventory and Point in Time Reports have been updated to include 2022 data. Refer to the first tab in each visualization ("HIC Overview" and "PIT Overview") to learn more about the updates this year, including new interactive goal calculations.



- [MO Statewide 2018 PIT & HIC Presentation](#)
- [2018 Statewide HIC memo](#)
- [St. Louis City and County PIT and HIC Presentation 2018](#)
- [Balance of State HIC Summary 2017](#)
- [Joplin HIC Summary 2017](#)
- [St. Louis City HIC Summary 2017](#)
- [St. Louis County HIC Summary 2017](#)
- [Springfield HIC Summary 2017](#)



# LEAD Agency Updates

The Lead Agency is the point of contact for all bodies and efforts throughout the CoC. We are dedicated to working with agencies and equipping the community with resources to end homelessness in CoC.

## Lead Agency Work:

- New Staff!
- YHDP
  - CCP Submission
  - RFP Prep
  - Next Steps
- DV CE SSO Award
- CE SSO Award
- Annual NOFO Competition
- Committee Work and Support
- Technical Support
- Data Reporting





# Reminders!

As members of the CoC, there are a few items that you must do to keep your membership in Good Standing.



One representative of the organization must attend 75% of Full CoC Membership meetings

*Moving to 4 meetings a year in 2024!*



One representative of the organization must complete the CoC provided training provided twice a year



Renew membership annually/ keep membership up to date per staff changes



CoC-Funded organizations must adhere to written standards of the CoC



Attend Regional/Committee meetings

# Contest!

## "Advice for Younger You"



### Winner:

- Will be announced Friday morning via our Social Media!
- Will receive a \$50 Walmart giftcard via email



**What advice would you give yourself (or any newbie) when you first started working in housing?**



### Enter Now!

- Write 3-4 sentences of your best advice to your younger self, just getting started in housing.
- Send your submission to [ca@moboscoc.org](mailto:ca@moboscoc.org) by 6pm today!

# Survey

Before we break for lunch, please take a moment to complete this survey. The first person to complete will receive a \$25 Walmart giftcard!

Once you complete this survey, you will be provided the password from the CoC to act as a signature on HMDC close out for grants. Keep this for your records. Do not share your password with others.

Scan this QR code or the QRcode in your program. If you are unable to scan a QR code at this time, an email will be sent to the attendance list with the survey link active. You must complete this survey before end of business on Friday, June 23rd.



## Survey QR Code

The link to the survey will be dropped in the chat at this time for our online attendees.





# Lunch Break!

Return at 1:30 for our panel discussions!

## Coordinated Entry System & Landlord Engagement

Lead Agency Contact



+573-651-3747



[www.moboscoc.org](http://www.moboscoc.org)



[support@moboscoc.org](mailto:support@moboscoc.org)



40 S. Sprigg Cape Girardeau





# Coordinated Entry Discussion Panel



**Maggie Thomas**

Committee Chair

Maggie is a Senior Case Manager of Metro Lutheran Ministry. She has been part of the CE Committee for several years and has helped develop standards and practices for the CES of the CoC.



**Martha Sander**

Board Chair

Martha Sander is the Region 9 Board representative to the board. She is also the elected Board Chair. She has extensive knowledge of CoC business and victim services needs. She is the Executive Director of Council for Families in Crisis.



**Tammie Bratton**

CE Committee Secretary

Tammie is the Region 7 CE Lead, List Holder and wears many hats for the CoC. Tammie is the Assistant Director of Housing at FCC Behavioral health. She is also the secretary of the Coordinated Entry Committee.



**Wes Dent**

Region 4 CE Lead & List Holder

Wes has seen Region 4 grow from 2 to now 10+ agencies participating in CE. He has supported agencies with training, and challenges like cross-region clients. Wes completes CE Assessments in-person, at events, and by phone, and has been involved with CE planning since 2019.



**Leah Woods**

HMIS Manager

Leah Woods stepped into the role of HMIS Manager for the Balance of State and St. Joseph at the end of 2022, having previously work with the Balance of State CoC for several years as an HMIS System Administrator.

# Landlord Engagement Discussion Panel



**Shammy Johnson**  
Housing Specialist

Shammy Johnson is the CE Lead for Regions 2 & 3. She was key in coordinating the Landlord Symposium for Region 2 and leading the way for landlord engagement.



**Calvin Garner**  
Director of Operations

As the Director of Operations, Calvin works closely with members of the community, especially landlords. Acting a part property manager for Liberty Apartments of CPSEMO, Calvin has a unique insight on landlords needs.



**Jessica Macy**

Director of Community Programs & Coordinated Entry

Jessica works for the Flourish Initiative as the Director of Community Programs and Coordinated Entry. In this position, she helps coordinate the Boone County Coalition to End Homelessness, Project Homeless Connect, and the By Name Homelessness Prioritization list.



**Mary Beth Mueller**

Attorney, Housing Law

Mary Beth Mueller is a staff attorney for Mid-Missouri Legal Services, specializing in housing law. MMLS represents tenants in disputes, such as evictions, housing issues and security deposit disputes.

# Survey

Please take a moment to complete this survey about CoC Educational resources and new topics for discussion!



## Survey QR Code

The link to the survey will be dropped in the chat at this time for our online attendees.







**Missouri Balance of State  
Continuum of Care**

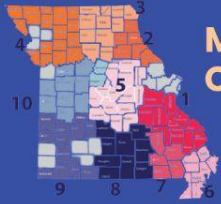
# CLOSING THOUGHTS



Visit Our Website

**[moboscoc.org](http://moboscoc.org)**





## Missouri Balance of State Continuum of Care

**THANK YOU**  
FOR YOUR ATTENTION



Visit Our Website  
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